Subject: Microsoft 365 activation failure on macOS Big Sur (Error 0x0)I have an active Microsoft 365 Personal subscription.Environment:MacBook Pro 13-inch Mid 2014macOS Big Sur 11.7.10Microsoft 365 Personal (subscription active)Problem:Word and Excel suddenly stopped working about two days ago.Sign-in works successfully.Microsoft 365 subscription is shown as active in my account.Word Online works normally.Desktop Word starts activation, displays "Activating...", then fails with:Error code: 0x0 Unknown errorTroubleshooting already performed:Removed Office licenses folderRemoved Microsoft credentials from KeychainReinstalled Office for Mac version 16.77 (23091003)Created a brand-new macOS user account and tested activationSame error occursRequest: Please confirm whether there is a known licensing or activation issue affecting Microsoft 365 on macOS Big Sur, and whether any activation workaround is available.