

Windows Network Diagnostics

Issues found

Your computer appears to be correctly configured, but the d... Detected 
Contact your network administrator or Internet service provi... Completed

Issues found

■ Your computer appears to be correctly configured, but the device or resource (usacestorage.file.core.windows.net) is not responding Detected 

Contact your network administrator or Internet service provider (ISP) Completed

Windows can't communicate with the device or resource (usacestorage.file.core.windows.net). The computer or service you are trying to reach might be temporarily unavailable.

Detection details

Diagnostics Information (Network Adapter)

Details about network adapter diagnosis:

Network adapter Wi-Fi driver information:

```
Description . . . . . : Intel(R) Dual Band Wireless-AC 3165
Manufacturer . . . . . : Intel Corporation
Provider . . . . . : Microsoft
Version . . . . . : 17.15.0.5
Inf File Name . . . . . : C:\WINDOWS\INF\netwbw02.inf
Inf File Date . . . . . : Saturday, December 7, 2019 9:07:47 AM
Section Name . . . . . : Install_MPCIEX_GENM2_3165_AC_HMC_WINB_64_AC
Hardware ID . . . . . : pci\ven_8086&dev_3165&subsys_40108086
Instance Status Flags . . . . : 0x180200a
Device Manager Status Code . . : 0
IfType . . . . . : 71
Physical Media Type . . . . . : 9
```

Diagnostics Information (Wireless Connectivity)

Details about wireless connectivity diagnosis:

Information for connection being diagnosed
Interface GUID: bb214532-d5c3-4aed-8c32-2a8e79354a61
Interface name: Intel(R) Dual Band Wireless-AC 3165
Interface type: Native Wi-Fi

Connection incident diagnosed
Auto Configuration ID: 1
Connection ID: 1

Connection status summary
Connection started at: 2024-05-24 21:14:25-487
Profile match: Success
Pre-Association: Success
Association: Success
Security and Authentication: Success

List of visible access point(s): 27 item(s) total, 27 item(s) displayed

BSSID	BSS Type	PHY	Signal (dB)	Chnl/freq	SSID
BE-D7-D4-68-DB-C5	Infra	<unknown>	-82	5200000	DIRECT-roku-9SX-0C80E1
14-3F-C3-25-C7-4F	Infra	<unknown>	-87	3	NewBernLife
32-CD-A7-B8-30-48	Infra	g	-74	11	DIRECT-UMM2070 Series

6A-14-01-81-66-1E	Infra	<unknown>	-55	6	DIRECT-xrMFC-J480DW_BR661e
0C-B9-37-7A-48-38	Infra	<unknown>	-95	1	MyAltice 7a4835
E4-F0-42-DC-80-38	Infra	<unknown>	-94	11	SantaRosa
A4-CF-D2-C3-73-68	Infra	<unknown>	-90	1	MyOptimum c37365
5E-53-C3-AF-02-66	Infra	<unknown>	-86	5200000	(Unnamed Network)
5C-53-C3-35-43-C8	Infra	<unknown>	-85	1	lucyethel
14-22-3B-04-19-82	Infra	<unknown>	-87	1	furbabies
A4-CF-D2-63-F8-32	Infra	<unknown>	-90	11	wi believe i can fi
84-70-D7-7E-CA-C7	Infra	<unknown>	-76	6	407
84-70-D7-7E-CA-CA	Infra	<unknown>	-75	6	(Unnamed Network)
84-70-D7-7E-CA-C4	Infra	<unknown>	-78	6	(Unnamed Network)
A4-CF-D2-57-E6-8C	Infra	<unknown>	-71	1	MyAltice 57e689
80-69-1A-81-BB-C5	Infra	<unknown>	-91	11	R2
14-22-3B-56-BF-C2	Infra	<unknown>	-82	6	furbabies
A4-CF-D2-2A-FF-9A	Infra	<unknown>	-41	6	MyAltice 2aff97
FA-8F-CA-85-D7-6D	Infra	<unknown>	-60	6	Living Room speaker.k,
5C-53-C3-62-F0-8A	Infra	<unknown>	-74	1	MyOptimum 62f087
5C-53-C3-AF-02-5A	Infra	<unknown>	-67	1	MyOptimum af0257
5C-53-C3-F6-82-12	Infra	<unknown>	-53	1	MyOptimum f6820f
0C-B9-37-A8-D8-60	Infra	<unknown>	-76	1	Gypsy Dreams
64-51-06-6D-0E-3D	Infra	g	-70	1	HP-Print-3D-ENVY 5530 series
5C-53-C3-0B-38-8C	Infra	<unknown>	-51	1	MyOptimum 0b3889
A4-CF-D2-2A-FF-9B	Infra	<unknown>	-56	5200000	MyAltice 2aff97
5C-53-C3-AF-02-5B	Infra	<unknown>	-85	5200000	MyOptimum af0257

Connection History

Information for Auto Configuration ID 1

List of visible networks: 27 item(s) total, 27 item(s) displayed

BSS Type	PHY	Security	Signal (RSSI)	Compatible	SSID	
Infra	<unknown>	Yes		13	Yes	SkySail
Infra	<unknown>	Yes		70	Yes	(Unnamed Network)
Infra	<unknown>	Yes		33	Yes	DIRECT-roku-9SX-0C80E1
Infra	g	Yes	45	Yes		DIRECT-UMM2070 Series
Infra	<unknown>	Yes		81	Yes	DIRECT-xrMFC-J480DW_BR661e
Infra	<unknown>	Yes		8	Yes	NBGM Port
Infra	<unknown>	Yes		18	Yes	MyOptimum c37365
Infra	<unknown>	Yes		11	Yes	NETGEAR94-5G
Infra	<unknown>	Yes		33	Yes	Nacho Wifi
Infra	<unknown>	Yes		16	Yes	MyAltice 7212eb
Infra	<unknown>	Yes		26	Yes	lucyethel
Infra	<unknown>	Yes		23	Yes	TMOBILE-9104
Infra	<unknown>	Yes		25	Yes	furbabies
Infra	<unknown>	Yes		80	Yes	MyOptimum 0b3889
Infra	<unknown>	Yes		20	Yes	wi believe i can fi
Infra	<unknown>	Yes		41	Yes	407
Infra	<unknown>	No		43	Yes	(Unnamed Network)
Infra	<unknown>	Yes		51	Yes	MyAltice 57e689
Infra	<unknown>	Yes		18	Yes	R2
Infra	<unknown>	Yes		99	Yes	MyAltice 2aff97
Infra	<unknown>	No		65	Yes	Living Room speaker.k,
Infra	<unknown>	Yes		43	Yes	MyOptimum 62f087
Infra	<unknown>	Yes		23	Yes	NETGEAR94
Infra	<unknown>	Yes		56	Yes	MyOptimum af0257
Infra	<unknown>	Yes		35	Yes	MyOptimum f6820f
Infra	<unknown>	Yes		40	Yes	Gypsy Dreams
Infra	g	No	61	Yes		HP-Print-3D-ENVY 5530 series

List of preferred networks: 54 item(s)

Profile: ATTztsrXA2

SSID: ATTztsrXA2

SSID length: 10

Connection mode: Infra

Security: Yes

Set by group policy: No

Connect even if network is not broadcasting: No

Connectable: No

Reason: 0x00028003

Profile: ForRealLiFi-2.4G
 SSID: ForRealLiFi-2.4G
 SSID length: 16
 Connection mode: Infra
 Security: Yes
 Set by group policy: No
 Connect even if network is not broadcasting: No
 Connectable: No
 Reason: 0x00028003
 Profile: Dave's iPhone
 SSID: Dave's iPhone
 SSID length: 15
 Connection mode: Infra
 Security: Yes
 Set by group policy: No
 Connect even if network is not broadcasting: No
 Connectable: No
 Reason: 0x00028001
 Profile: IHG ONE REWARDS Free WI-FI
 SSID: IHG ONE REWARDS Free WI-FI
 SSID length: 26
 Connection mode: Infra
 Security: No
 Set by group policy: No
 Connect even if network is not broadcasting: No
 Connectable: No
 Reason: 0x00028001
 Profile: heridea2019
 SSID: heridea2019
 SSID length: 11
 Connection mode: Infra
 Security: Yes
 Set by group policy: No
 Connect even if network is not broadcasting: No
 Connectable: No
 Reason: 0x00028003
 Profile: Beau Bliss
 SSID: Beau Bliss
 SSID length: 10
 Connection mode: Infra
 Security: Yes
 Set by group policy: No
 Connect even if network is not broadcasting: No
 Connectable: No
 Reason: 0x00028003
 Profile: Emberglow Guest
 SSID: Emberglow Guest
 SSID length: 15
 Connection mode: Infra
 Security: Yes
 Set by group policy: No
 Connect even if network is not broadcasting: No
 Connectable: No
 Reason: 0x00028003
 Profile: KWAgents
 SSID: KWAgents
 SSID length: 8
 Connection mode: Infra
 Security: Yes
 Set by group policy: No
 Connect even if network is not broadcasting: No
 Connectable: No
 Reason: 0x00028001
 Profile: Verizon_4XHVJQ
 SSID: Verizon_4XHVJQ
 SSID length: 14
 Connection mode: Infra
 Security: Yes
 Set by group policy: No
 Connect even if network is not broadcasting: No

Connectable: No
 Reason: 0x00028003
 Profile: MyAltice 2aff97
 SSID: MyAltice 2aff97
 SSID length: 15
 Connection mode: Infra
 Security: Yes
 Set by group policy: No
 Connect even if network is not broadcasting: No
 Connectable: Yes
 Profile: Beach Ball
 SSID: Beach Ball
 SSID length: 10
 Connection mode: Infra
 Security: Yes
 Set by group policy: No
 Connect even if network is not broadcasting: No
 Connectable: No
 Reason: 0x00028003
 Profile: FTFGuest
 SSID: FTFGuest
 SSID length: 8
 Connection mode: Infra
 Security: Yes
 Set by group policy: No
 Connect even if network is not broadcasting: No
 Connectable: No
 Reason: 0x00028003
 Profile: Delnetwork
 SSID: Delnetwork
 SSID length: 10
 Connection mode: Infra
 Security: Yes
 Set by group policy: No
 Connect even if network is not broadcasting: No
 Connectable: No
 Reason: 0x00028003
 Profile: suddenlink.net-FF20-5G
 SSID: suddenlink.net-FF20-5G
 SSID length: 22
 Connection mode: Infra
 Security: Yes
 Set by group policy: No
 Connect even if network is not broadcasting: No
 Connectable: No
 Reason: 0x00028003
 Profile: 12 Ballast Point 2G
 SSID: 12 Ballast Point 2G
 SSID length: 19
 Connection mode: Infra
 Security: Yes
 Set by group policy: No
 Connect even if network is not broadcasting: No
 Connectable: No
 Reason: 0x00028003
 Profile: Ruthless
 SSID: Ruthless
 SSID length: 8
 Connection mode: Infra
 Security: Yes
 Set by group policy: No
 Connect even if network is not broadcasting: No
 Connectable: No
 Reason: 0x00028001
 Profile: SETUP-0A89_EXT
 SSID: SETUP-0A89_EXT
 SSID length: 14
 Connection mode: Infra
 Security: Yes
 Set by group policy: No

```

Connect even if network is not broadcasting: No
Connectable: No
Reason: 0x00028001
Profile: SETUP-0A89
SSID: SETUP-0A89
SSID length: 10
Connection mode: Infra
Security: Yes
Set by group policy: No
Connect even if network is not broadcasting: No
Connectable: No
Reason: 0x00028001
Profile: Ruthless5G
SSID: Ruthless5G
SSID length: 10
Connection mode:

```

Diagnostics Information (Wireless Connectivity)

Details about wireless connectivity diagnosis:

For complete information about this session see the wireless connectivity information event.

```

Helper Class: Auto Configuration
Initialize status: Success

```

```

Information for connection being diagnosed
Interface GUID: bb214532-d5c3-4aed-8c32-2a8e79354a61
Interface name: Intel(R) Dual Band Wireless-AC 3165
Interface type: Native Wi-Fi

```

Result of diagnosis: There may be problem

Diagnostics Information (Wireless Network Adapter)

Details about wireless network adapter diagnosis:

For complete information about this session see the wireless connectivity information event.

```

Helper Class: Native Wi-Fi MSM
Initialize status: Success

```

```

Information for connection being diagnosed
Interface GUID: bb214532-d5c3-4aed-8c32-2a8e79354a61
Interface name: Intel(R) Dual Band Wireless-AC 3165
Interface type: Native Wi-Fi
Profile: MyAltice 2aff97
SSID: MyAltice 2aff97
SSID length: 15
Connection mode: Infra
Security: Yes
Connect even if network is not broadcasting: No

```

Result of diagnosis: There may be problem

Network Diagnostics Log

File Name: [DA342B86-F44D-470E-8FA0-F26608DEBE0B.Diagnose.0.etl](#)

Other Networking Configuration and Logs

File Name: [NetworkConfiguration.cab](#)

Collection information

Computer Name: DESKTOP-NM6GI2B
Windows Version: 10.0
Architecture: x64
Time: Sunday, May 26, 2024 6:57:03 PM

Publisher details

Windows Network Diagnostics

Detects problems with network connectivity.

Package Version: 4.0
Publisher: Microsoft Windows