Contact Support
Self-help with Get Help
Supported products
Running troubleshooters in Get Help
Get or give help with Quick Assist
Ask Microsoft for Business Users

Contact Microsoft customer support

The type of support Microsoft provides depends on the product you're calling about and if you have a product for home or for business use. It can also depend on if you want help for an issue with a service like OneDrive or Outlook.com, or help with Windows, but you don't have an existing Microsoft 365 subscription.

Learn more about which products are included for home or for business.

Personal account **Work account**

Microsoft admin support

If you're an admin for a business subscription, start by checking the current health of your services. You can view detailed information about current and past issues on the Service health dashboard. If you're experiencing an issue that isn't listed, contact us below.

Microsoft 365 volume licensing support

For volume licensing support, open your Microsoft 365 admin center, select Help & support and search for "manage volume licensing". If you can't access the admin center, submit a volume licensing support request. Always include your volume licensing agreement number, phone number and email address so we can contact you.

Unified/Premier support

For Unified/Premier, you may create a ticket online or contact our support by signing in to Engage Center.

Surface business devices support

Please note that support cases for Surface business devices may only be initiated online.

Technical or Sales support phone numbers

Note

Please note that numbers marked as Toll Free below are accessible for local calls only. Numbers marked as Toll are accessible for both local and long-distance calls.

Select a region below to find a customer service phone number in your country/territory.

Africa

Country/Region	Country/Region code	Phone number	Toll
Algeria (الجزائر)	+27	860 225 567	Toll
Angola	+351	214 245 152	Toll Free
Botswana	+27	860 225 567	Toll
Cameroon	+1	212 824 0758	Toll
Egypt (مصر)	+20	2 3539 3333	Toll
Ghana	+27	860 225 567	Toll
Côte d'Ivoire	+27	860 225 567	Toll
Kenya	+27	860 225 567	Toll
Libya	+33	(0)9 70 01 90 90	Toll
Mauritius (Maurice)	+230	802 044 0086	Toll Free
Morocco (المغرب)	+33	170 480807	Toll
Mozambique	+351	121 415 4065	Toll
Namibia	+27	11 844 6005	Toll
Nigeria	+27	860 225 567	Toll
São Tomé and Príncipe	+27	860 225 567	Toll
South Africa	+27 +27	(0)860 225 567 (0)800 167 344	Toll Toll Free
Senegal	+221	877 867 2337	Toll Free
Sierra Leone	+1	312 843 5151	Toll
Tanzania	+27	86 0225567	Toll
Tunisia (تونس/Tunisia)	+27	86 02 25 567	Toll
Uganda	+27	860225567	Toll
West, East, Central Africa (WECA)	+33 +351	170 480 810 21 4 245 152	Toll Toll
Zimbabwe	+27	214 27 33 15	Toll

Asia

Country/Region	Country/Region code	Phone number	Toll
Bangladesh	+880	877 857 3235	Toll
Brunei (بروني)	+673	8014475	Toll Free
Cambodia (កម្ពុជា)	+60	3 9212 1942	Toll
China (中国)	+86 +86	400 820 3800 800 820 3800	Toll Free
Hong Kong Special Administrative Region (香港特別行政區)	+852	3002 3256	Toll Free
India	+91	(000) 8000 404 454	Toll Free
Indonesia	+62 +62	(00) 1 8030167966 (00) 78030160575	Toll Free Toll Free
Japan (日本)	+81 +81 +81	0120 54 2244 (Domestic only) 0120 41 6755 (Domestic only) 3 4332 5458 (Toll for International)	Toll Free Toll Free Toll
Kazakhstan (Казахстан) (In-country/region restrictions may apply)	+7 +7	(495) 213 1742 8800 080 1000	Toll Toll Free
Kyrgyzstan	+996	749 992 28623	Toll
Laos (ປະເທດລາວ)	+65	3157 6322	Toll
Macao Special Administrative Region	1 +852	877 860 4890 3002 3256	Toll Toll
Malaysia	+60	3 9212 1942	Toll Free
Myanmar	+65	3157 6322	Toll
Pakistan (پاکستان)	+65	3157 6322	Toll
Philippines	+63 +63	180011102363 180011102572	Toll Free
Republic of Korea (대한민국)	+82 +82 +82	080 222 0880 080 899 3113 1577 9700	Toll Free Toll Free Toll Free

Country/Region	Country/Region code	Phone number	Toll
Singapore	+65	800 1013659	Toll Free
Sri Lanka	+94	726 000 010	Toll
Taiwan (台灣)	+886	0080-1128-000	Toll Free
Thailand (ไทย)	+66	1800012705	Toll Free
Timor-Leste	+1	312 843 5155	Toll
Vietnam (Việt Nam)	+84	1800400470	Toll Free

Australia / Pacific

Country/Region	Country/Region code	Phone number	Toll
Australia	+61 +61	1800624449 1800197960	Toll Free
Guam	+1 +1	800 642 7676 305 418 9136	Toll Free Toll
New Zealand	+64	0800 800 004	Toll Free

Europe

Country/Region	Country/Region code	Phone number	Toll
Albania (Shqipëria)	+33	170 480 541	Toll
Andorra	+1	312 843 5144	Toll
Armenia (In-country/region restrictions may apply)	+7	495 213 1740	Toll
Aruba	+1	305 418 9136	Toll
Austria (Österreich)	+43 +43	0 8000 123 345 1502222255	Toll Free Toll

Country/Region	Country/Region code	Phone number	Toll
Azerbaijan (Azərbaycan) (In-country/region restrictions may apply)	+7	495 213 1741	Toll
Belgium (België / Belgique)	+352 +32	(0)80 04 00 27 (0)80058121	Toll Toll Free
Bosnia and Herzegovina	+387 +387	0800 20 230 033 606 100	Toll Free Toll
Bulgaria (България)	+359 +359	0800 15 555 0800 118 4916	Toll Free
Croatia (Hrvatska)	+385	0800 300 300 1 7890 300	Toll Free Toll
Cyprus	+357 +357	222 32434 800 97478	Toll Toll Free
Czech Republic (Česká republika)	+420 +420	841 300 300 800 900 775	Shared cost Toll Free
Denmark (Danmark)	+45 +45	82 333 100 80 404 952	Toll Toll Free
Estonia (Eesti)	+372 +372	686 8868 8001 1107	Toll Toll Free
Finland (Suomi)	+358 +358	(0)9 8171 0400 (0)800 523 121	Toll Toll Free
France	+33 +33	(0)9 70 01 90 90 (0)8 05 98 00 79	Toll Toll Free
Georgia	+995	(0)32 297 0124	Toll
	+1	212 824 0768	
Germany (Deutschland)	+49 +49	(0)800 808 8014 (0)800 808 8015	Toll Free
Greece (Ελλάδα)	+30 +30	800 331 54116 211 18 13 880	Toll Free Toll
Greenland	+1	312 843 5152	Toll
Hungary (Magyarország)	+36 +36	1 267 4636 80 204 999	Toll Toll Free
Iceland	+354	800 8109	Toll Free
Ireland	+353 +353	1800 832 352 1525 1812	Toll Free Toll

Country/Region	Country/Region code	Phone number	Toll
Italy (Italia)	+39 +39	02 38 59 14 44 800089761	Toll Toll Free
Jan Mayen (Latvija)	+1	312 843 5149	Toll
Latvia (Latvija)	+371	678 52 152	Toll
Lithuania (Lietuva)	+370	52 051 151	Toll
Luxembourg (Luxemburg)	+352 +352	8002 43 53 8004 00 26	Toll Free
Republic of North Macedonia (Република Македонија)	+389 +1	2 3090890 877 663 5075	Toll Toll
Malta	+356	8006 22 31	Toll Free
Moldova	+40	(0)21 204 70 40	Toll
Montenegro (Crna Gora)	+33	(0)9 70 01 90 90	Toll
Bonaire (Nederland)	+31 +31	(0)20 500 1500 (0)800 0205934	Toll Toll Free
Norway (Norge)	+47 +47	800 62002 23 500 500	Toll Free Toll
Poland (Polska)	+48 +48	801 802 000 (00) 800 331 1412	Toll Free Toll Free
Portugal	+351 +351	800 20 91 75 213 164 094	Toll Free Toll
Romania (România)	+40 +40	0800 801 046 (0)21 204 70 40	Toll Free Toll
San Marino	+1	312 843 5154	Toll
Serbia (Srbija)	+381 +381	800 190 095 (0)11 330 55 00	Toll Free Toll
Slovakia (Slovensko)	+421 +421	250 102 614 (0)800 111 350	Toll Toll Free
Slovenia (Slovenija)	+386 +386	160 014 07 806 888 64	Toll
Spain (España)	+34 +34	917 547 010 800 000 024	Toll Toll Free

Country/Region	Country/Region code	Phone number	Toll
Sweden (Sverige)	+46 +46	(0)8 75 10 980 (0)8 55 99 00 00	Toll Free Toll
Switzerland (Schweiz / Suisse)	+41 +41	0848 858 868 0800 662 006	Toll Toll Free
Türkiye (Türkiye)	+90	0850 390 2777	Toll
Ukraine (Україна)	+380 +380	800 504 194 800 503 405	Toll Free
United Kingdom	+44 +44	(0)800 026 0329 (0)344 800 6006	Toll Free

North America / Central America / Caribbean

Country/Region	Country/Region code	Phone number	Toll
Anguilla	+1 +1	800 642 7676 305 418 9136	Toll Free Toll
Antigua & Barbuda	+1 +1	800 642 7676 305 418 9136	Toll Free Toll
Bahamas	+1 +1	800 642 7676 305 418 9136	Toll Free Toll
Barbados	+1 +1	800 642 7676 305 418 9136	Toll Free Toll
Belize	+1 +501	212 497 6305 877 860 4891	Toll Toll Free
Bermuda	+1 +1	800 642 7676 305 418 9136	Toll Free Toll
Bonaire	+1	305 418 9136	Toll
British Virgin Islands (British Virgin Island)	+1 +1	800 642 7676 305 418 9136	Toll Free Toll
Canada	+1 +1	800 865 9408 855 270 0615	Toll Free
Cayman Islands	+1 +1	800 642 7676 305 418 9136	Toll Free Toll
Costa Rica	+506 +506	800 016 1034 800 542 5320	Toll Free
Curaçao	+1	305 418 9136	Toll

Country/Region	Country/Region code	Phone number	Toll
Dominica	+1 +1	800 642 7676 305 418 9143	Toll Free Toll
Dominican Republic (República Dominicana)	+1 +1	800 642 7676 305 418 9143	Toll Free Toll
El Salvador	+503 +1	800 6676 305 418 9143	Toll Free Toll
Grenada	+1 +1	800 642 7676 305 418 9136	Toll Free Toll
Guadeloupe	+1	305 418 9143	Toll
Guatemala	+502 +1	800 300 0069 305 418 9143	Toll Free Toll
Haiti	+1	305 418 9136	Toll
Honduras	+504 +1	800 2791 9298 305 418 9143	Toll Free Toll
Jamaica	+1 +1	800 642 7676 305 418 9136	Toll Free Toll
Martinique	+596	805 51 0105	Toll Free
Mexico	+52 +52	554 777 2929 800 123 3353	Toll Toll Free
Montserrat	+1 +1	800 642 7676 305 418 9136	Toll Free Toll
Bonaire (Nederlandse Antillen)	+1	305 418 9136	Toll
Nicaragua	+1	305 418 9143	Toll
Panama	+507	800 051 0398	Toll Free
Puerto Rico	+1 +1	800 642 7676 305 418 9143	Toll Free Toll
St. Kitts & Nevis	+1 +1	800 642 7676 305 418 9136	Toll Free Toll
St. Lucia	+1 +1	800 642 7676 305 418 9136	Toll Free Toll
St. Maarten	+1 +1	800 642 7676 305 418 9136	Toll Free Toll
St. Martin	+1	305 418 9136	Toll
St. Vincent & The Grenadines	+1 +1	800 642 7676 305 418 9136	Toll Free Toll

Country/Region	Country/Region code	Phone number	Toll
Trinidad & Tobago	+1 +1	800 642 7676 305 418 9136	Toll Free Toll
Turks & Caicos Islands	+1 +1	800 642 7676 305 418 9136	Toll Free Toll
U.S. Virgin Islands	+1 +1	800 642 7676 305 418 9136	Toll Free Toll
United States	+1 +1 +1 +1	855 270 0615 800 865 9408 800 642 7676 305 418 9136	Toll Free Toll Free Toll Free Toll

Middle East

Country/Region	Country/Region code	Phone number	Toll
Bahrain (البحرين)	+973	8001 98 02	Toll Free
Israel	+972 +972	(0)9 76 25 400 1 809 453 214	Toll Toll Free
Jordan (الأردن)	+966	800 850 0422	Toll
Kuwait (الكويت)	+965	22219876	Toll
Lebanon (لبنان)	+961	01 974081	Toll Free
Oman (عُمان)	+968 +968	800 77417 2444 6487	Toll Free Toll
Palestinian Authority (PS)	+33	170 489 012	Toll
Qatar (قطر)	+974	800101716	Toll Free
Saudi Arabia (المملكة العربية السعودية)	+966	800 850 0422	Toll Free
United Arab Emirates (الإمارات العربيّة المتّحدة)	+971 +971	800 020 00132 4 391 7000	Toll Free Toll

South America

Country/Region	Country/Region code	Phone number	Toll
Argentina	+54 +54	11 6076 0010 (0) 800 222 9467	Toll Toll Free

Country/Region	Country/Region code	Phone number	Toll
Bolivia	+591 +1	800 100 714 305 418 9143	Toll Free Toll
Brazil (Brasil)	+55 +55	11 4706 0900 0800 761 7454	Toll Free
Chile	+56 +56	2 25994914 800 202 011	Toll Toll Free
Colombia	+57 +1	180 09176505 305 418 9143	Toll Free Toll
Ecuador	+593 +1	180 000 1806 305 418 9143	Toll Free Toll
Falkland Islands	+1	305 418 9136	Toll
Français Guiana	+1	305 418 9136	Toll
Guyana	+1	305 418 9136	Toll
Paraguay	+595 +595	800 542 0049 217289207	Toll Free Toll
Peru (Perú)	+51 +1	1 7097831 305 418 9143	Toll Toll
Suriname	+1	305 418 9136	Toll
Uruguay	+598 +1	000 4054 083 305 418 9143	Toll Toll
Venezuela	+58 +1	0 800 100 4610 305 418 9143	Toll Free Toll

Was this information helpful? Yes No