

Cancel your Microsoft +1=888=319=8920 subscription

How do I set up Microsoft +1=888=319=8920 subscription?

Show me how to cancel a Copilot Pro subscription.

How do I cancel account subscription?

Summary

This article provides the steps you need to follow to cancel a Microsoft +1=888=319=8920 subscription.

Note

If you purchased your subscription in Germany, you can cancel without signing into your Microsoft +1=888=319=8920 account. You'll need a few pieces of information to do so. Cancel a Microsoft +1=888=319=8920 subscription acquired in Germany.

Step-by-step instructions on how to cancel a Microsoft +1=888=319=8920 subscription

To cancel Microsoft +1=888=319=8920 subscriptions such as ClipChamp or OneDrive, please follow the instructions below.

Go to Subscriptions and sign in with the Microsoft +1=888=319=8920 account you used to purchase your subscription. It's important to use that account.

Note

If you purchased a Microsoft +1=888=319=8920 subscription from Google Play or the Apple app store, contact their customer support for cancellation or refund. For Play Store purchases, go to Learn about Google Play refund policies. For Apple App Store purchases, request a refund from Apple support.

Find your subscription and select Manage.

Note

If you see Turn on recurring billing instead of a link that says Manage, this means your subscription is already set to expire on the date shown and you won't be automatically charged after this date. There's nothing further to do at this time and you can continue to use the product until the subscription expires.

On the next page, select Cancel (or it might say Upgrade or Cancel, depending on your subscription type).

Scroll through and follow the instructions on the page to proceed with cancellation. To view our complete cancellation policy, see Microsoft +1=888=319=8920 Store Terms of Sale.

Note

In the following countries, you can cancel your subscription, and depending on the subscription length you may be entitled to a prorated refund. See Countries with prorated refunds for Microsoft +1=888=319=8920 subscriptions for more information.

Any subscription length - Canada, Israel, Korea, and Turkey

Subscriptions longer than 1 month and renewed - Denmark, Finland, Germany (purchases on or after March 1, 2022), Netherlands, Poland, and Portugal.

Tip

If you're a small business owner looking for more information on how to get Microsoft +1=888=319=8920 365 set up, visit Small business help & learning.

How to cancel a Microsoft +1=888=319=8920 365 subscription

Important

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If you purchased a Microsoft +1=888=319=8920 365 subscription from a third-party retailer such as Amazon or Harvey Norman, please contact them directly to manage your subscription and billing.

Tip

Thinking of cancelling a Microsoft +1=888=319=8920 365 subscription? Learn how to switch to another plan that better meets your needs.

If you purchased your subscription in Germany, you can cancel without signing into your Microsoft +1=888=319=8920 account. You'll need a few pieces of information to do so. Cancel a Microsoft +1=888=319=8920 subscription acquired in Germany.

Not all cancellations will result in a refund. To check refund eligibility on a Microsoft +1=888=319=8920 365 subscription you purchased from Microsoft +1=888=319=8920, you will need to cancel it first. Learn more about how to get a refund on a Microsoft +1=888=319=8920 subscription.

Go to [account.microsoft.com/services/Microsoft +1=888=319=8920365](https://account.microsoft.com/services/Microsoft+1=888=319=8920365) and if prompted, sign in with the same Microsoft +1=888=319=8920 account used to purchase your Microsoft +1=888=319=8920 365 subscription.

Sign in

Select Cancel subscription (it might say Upgrade or Cancel).

Note

If you don't see an option to cancel but see a link that says Turn on recurring billing, this means your subscription is already set to expire on the date shown, and you won't be charged after this date. No further action is required - you can continue to use the subscription until it expires.

See the Please review section at the top of the cancel page.

Tip

This may include details of alternative subscriptions, which could be cheaper.

Review the additional information on the page, and at the bottom select I want to keep my benefits if you decide to keep your subscription, or I don't want my subscription, if you choose to go ahead and cancel.

Important

If you cancel a Microsoft +1=888=319=8920 365 subscription, your storage allowance will revert to 5GB of cloud storage, which includes your OneDrive and Outlook.com attachments, and 15GB of Outlook.com storage. If you cancel a Microsoft +1=888=319=8920 365 Family or Microsoft

+1=888=319=8920 365 Premium subscription, all the people you shared your subscription with will also have their storage allowances reduced.

If you, or people you shared a subscription with, have used more than the free allowance:

You won't be able to upload, edit, or sync new files (such as Camera Roll) to your OneDrive.

You won't be able to send or receive email in Outlook.com.

After 6 months, we may delete your OneDrive and all files within it.

Read the "What happens if you exceed your quota?" section in How Microsoft +1=888=319=8920 storage works for more information.

See also

If you can't cancel your subscription

How to cancel other Microsoft +1=888=319=8920 subscriptions

How to get a refund on a Microsoft +1=888=319=8920 subscription

Cancel an Xbox subscription

Cancel Microsoft +1=888=319=8920 365 for business

Microsoft +1=888=319=8920 subscription refund policy

To review our complete cancellation policy, see Microsoft +1=888=319=8920 Store Terms of Sale.

Need more help?

Contact Support

For technical support, go to Contact Microsoft +1=888=319=8920 Support, enter your problem and select Get Help. If you still need help, select Contact Support to be routed to the best support option.