High Availability Guide SAP Business One, version for SAP HANA Document Version: 3.0.5 – 2023-11-06

Setting Up SAP HANA Database High Availability for SAP Business One 10.0 for Automatic Failover

Applicable Release: SAP Business One 10.0, version for SAP HANA



PUBLIC

Typographic Conventions

Type Style	Description
Example	Words or characters quoted from the screen. These include field names, screen titles, pushbuttons labels, menu names, menu paths, and menu options. Textual cross-references to other documents.
Example	Emphasized words or expressions.
EXAMPLE	Technical names of system objects. These include report names, program names, transaction codes, table names, and key concepts of a programming language when they are surrounded by body text, for example, SELECT and INCLUDE.
Example	Output on the screen. This includes file and directory names and their paths, messages, names of variables and parameters, source text, and names of installation, upgrade and database tools.
Example	Exact user entry. These are words or characters that you enter in the system exactly as they appear in the documentation.
<example></example>	Variable user entry. Angle brackets indicate that you replace these words and characters with appropriate entries to make entries in the system.
EXAMPLE	Keys on the keyboard, for example, F2 or ENTER.

Document History

Version	Date	Change
1.0	2015-04-16	First version.
1.0.1	2015-12-23	 Section 1.2: Prerequisite for the virtual IP address. Section 2.3: Installation instructions for SAP Business One, version for SAP HANA.
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3.0.0	2020-07-16	 Support SAP Business One 10.0, version for SAP HANA. Support SLES 15 SP1 for SAP applications.
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3.0.4	2023-01-17	Added two new sections:4.6 Maintenance of Operating SBD Devices in a Live Environment

Version	Date	Change
		4.7 Requesting Technical Support
3.0.5	2023-11-06	Support SLES 15 SP3 for SAP applications.Support SLES 15 SP4 for SAP applications.

Contents

1	Introd	uction	6
1.1	Prereq	uisites	7
1.2	Related	Documentation	
2	Setup.		20
2.1	Installa	tion	
	2.1.1	Installing Software in the SAP HANA Box	
	2.1.2	Executing the High-Availability Setup Script	23
	2.1.3	Installing SAP Business One, version for SAP HANA	
2.2	Upgrad	le	
	2.2.1	Upgrading SAP HANA on Host 1 and Host 2	
	2.2.2	Upgrading SAP Business One Server Components, version for SAP HANA, on Central	
		Server	27
3	Action	s After Failover	28
3.1	Norma	I Failover	
3.2	Failove	r Due to Disk Space Availability	
4	Daily N	laintenance	
4.1	Manua	I Tasks Without Failover	
4.2	Tenant	Database Backup	
4.3	Status	Check on Cluster	
4.4	Status	Check on Resources	
4.5	Status	Check on SAP HANA Replication Function	33
4.6	Mainte	nance of Operating SBD Devices in a Live Environment	
4.7	Reques	sting Technical Support	

1 Introduction

To ensure business continuity and near-zero data loss in case of planned or unplanned downtime, we provide a high availability solution for the SAP HANA® database server for the SAP Business One® 10.0, version for SAP HANA® application. The high availability solution is made possible by the well-designed system replication mechanism of SAP HANA.

In a highly available environment, you have a primary (active) system and a secondary (standby) system. The secondary system is set up as an exact copy of the primary system and there is a continuous replication of all persisted data to the secondary system.

You can configure high availability for automatic failover. In an automatic failover, the former primary system switches to the secondary system automatically in the event of failure. An automatic failover includes both the analysis and transaction functions of SAP Business One 10.0, version for SAP HANA.

An automatic failover is implemented through clustering of SAP HANA on SUSE[®] Linux Enterprise Server (SLES), for SAP applications. With SUSE Linux Enterprise Server for SAP Applications, you can even build an OS-level cluster and identify the SAP HANA database as a cluster resource.

This guide provides instructions on how to set up, upgrade and maintain a high availability environment for the SAP HANA database for SAP Business One 10.0, version for SAP HANA, for automatic failover.

i Note

Due to unpredictable factors, SAP has reservations about using this solution as part of your disaster recovery plan. For general guidance on disaster recovery, please contact SAP Support.

The images and data in this guide are from SAP internal systems, sample data, or demo systems. Any resemblance to real data is purely coincidental.

Landscape

The following figure illustrates the landscape of the high availability environment.

All Linux-based SAP Business One server components are installed on the central server.

We assume the SAP HANA instance on Host 1 as the primary system, and the instance on Host 2 as the secondary system.



1.1 Prerequisites

Before setting up the high availability environment, you must ensure that you have met the following prerequisites.

Database Servers and Network Requirements

- You have installed SUSE Linux Enterprise Server 15 SP2 for SAP Applications and applied the latest updates, including the latest patch of the SAPHanaSR resource agent (0.154.0-4.11.2 or later).
- You have the password of the root user.



You must define the same password for root on both SAP HANA servers.

All commands are executed by the root user, unless otherwise stated, and are displayed in this style: <Command>.

- Both SAP HANA database servers have been certified for SAP HANA.
- You have configured three IP addresses: two for the SAP HANA database servers and one as a virtual IP address. In addition, the three IP addresses have the same default gateway and are on the same subnet.

The virtual IP address will be managed by the cluster resource manager after the high-availability setup script ha15.sh is executed. Do not bind this IP address with any particular network card.

- Both SAP HANA database servers connect to the same switch.
- For hostnames:
 - The hostname of each database server must be in lower case. If you have already defined the hostname in upper case, follow the instructions in SAP Note 1780950 to change the hostname to lower case.
 - Each database server can resolve the hostname of the other server. To ensure this, on each database server, add the mapping of the hostname and IP address of the other server to the /etc/hosts/ file.
- Both database servers connect to a shared storage server of one block through an internal storage area network. The block device is used as an SBD (storage-based death) device and needs to meet the following requirements:
 - o No partition exists on the block.
 - o Its size is no less than 10 M.

To check if the SBD device meets the requirements, execute this command: fdisk -1



For more information about SBD and STONITH, see http://clusterlabs.org/doc/crm_fencing.html and http://www.linux-ha.org/wiki/SBD_Fencing.

To configure an SBD device, proceed as follows:

1. Configure the central server as an iSCSI Target Server:

Before configuring the central server, make sure that you have met the following prerequisites:

- o You have shared storage, or you can use the central server as the shared storage server.
- o You must dedicate one small partition as the SBD device.
- The shared storage server should not be virtualized by Hyper-V.
- o The SBD device must not make use of host-based RAID.
- o The SBD device must not reside on a DRBD instance.
- The SBD device can be shared between different clusters, as long as no more than 255 nodes share the device.

Then follow the below steps to configure the central server as iSCSI Target Server:

- Log on to the central server as ISCSI Target Server. Execute command fdisk -1 to list the SBD device which you prepared before. Here we use:
 - /dev/mapper/hanavg-sbd_test_1

You can copy the device path to be used later.



2. Input yast2.



3. Go to Network Service/iSCSI Target.

YaST Control Center @ hacentral			>
Ø	Network Services		
iearch	Create New Directory Server	Create New Kerberos Server	
Software	Hostnames	LDAP and Kerberos Client	
Hardware		-	
System	Mail Server	NFS Client	
Network Services	NIS Client	NTP Configuration	
Security and Users	Ргоху	Remote Administration (VNC)	
Support	Samba Server	TFTP Server	
Miscellaneous	Carl User Logon Management	VPN Gateway and Clients	
	Windows Domain Membership	iSCSI Initiator	
	iSCSI LIO Target		
	Configure an ISCSI target via LIO Security and Users		
	AppArmor Configuration	Firewall	
	SAP HANA Firewall	Security Center and Hardening	

4. On the *Targets* tab, choose *Add* to add a new target.

<u>Service</u>		Global		Targets	
mote - Number of Doutel Con	TDC Crature				
rgets 👻 Number of Portal Gro	oups TPG Status				
gets 👻 Number of Portal Gro	pups TPG Status				
rgets 👻 Number of Portal Gro	Add	Edit	Dejete]	
rgets 👻 Number of Portal Gro	PPG Status	Edit	Dejete)	
rgets 👻 Number of Portal Gro	PPG Status	Edit	Dejete)	

Target	ldenti <u>f</u> ier	Portal Grc	
iqn.2020-05.com.example	0d5a	1 🖨	
IP Address: Port	t Number		
32	60	\$	
👿 Bind all IP addresses			
Use Login Authenticatio	'n		
LUN 😽 Name Path			

5. On the *Identifier* tab, enter the iSCSI target name you want and choose *Add*.

6. On the *Path* tab, input the devices which you copied before with command **fdisk** -1. Then choose *OK* to add the LUN.

YaST2 - isc	si-lio-server @ hacentral	×
LUN Details	5	
LUN Number(left '-	1' here to auto generate)	
		*
LUN Path		
/dev/mapper/vgsl	bd-test	
	Browse	
LU <u>N</u> Name(auto ge	enerated when empty)	
	Cancel OK	

7. Keep the default setting and choose *Next*.

YaST2 - iscsi-lio-server @ hacentral		_		\times
Add iSCSI Target				
Target	Identi <u>f</u> ier	Portal Grc		
iqn.2020-05.com.example	0d5a12	1 🔹		
IP Address: Port Nun	nber			
▼ 3260		\$		
Bind all IP addresses Use Login Authentication				
LUN - Name Path				
1 /dev/map;	per/vgsbd-test			
Add	Delete			
L				
Help	Abort	Back	Next	r

8. Choose *Finish* to complete the configuration.

		Global		<u>T</u> argets	
argets an 2020-05 com example 0d5a12	→ N	lumber of Portal Groups	TPG Status		
	Add	Edit	Dejete		

- 2. Configure the iSCSI initiator on SAP HANA high availability servers.
 - 1. Input yast2.
 - 2. Go to Network Service/iSCSI Target.

	YaST Control Center @ hana02	×
Search	Windows Domain Membership	
Software	Configure an ISCSI initiator	
System	Security and Users	
Network Services	MappArmor Configuration	
Security and Users	Firewall	
••• Miscellaneous	SAP HANA Firewall	
	Security Center and Hardening	- ▼

3. On the *Discovered Targets* tab, choose *Discovery*.

	Service	1	Connected Targets	Discovered	Targets	
terface 🔻	Portal Address	Target Name	Connected			

4. Input the iSCSI Target Server IP address and choose Next.

Address	Port 3260	4
No Discovery Authentication		
	Pausword	
Authoritiesteen by Takaste		
Jeename	Passyord	
Authentication by Targets Jgenname	Pausword	

5. Choose *Connect* to connect to the server.

			£1.5	-	
terface 🔻 Portal Add	fress Target Name	rom axampla 045a1220	Connected		
enduk.	1200 101.2020-05.	connexample.uoban229	False		

6. On the *Startup* tab, choose *automatic* and then *Next*.

nanual		
anboot		
utomatic		
No Login Authentication Authentication by initiator		
Usadramow.	Pattaword	
	Password	

7. The value for the *Connected* tab changes to *True*. Choose *OK* to complete.

	Service		Connected rargets		Discovered Tai	gets
Interface	➡ Portal Address	Target Nam	e	Start-Up		
oetault		200 iqn.2020-05	.com.example.ud5a1229	automatic		

 Execute the command fdisk -1 to check iSCSI devices status on the SAP HANA servers. You should get 1 additional device as listed below: dev/sdb



Time Synchronization

It is important to keep both database servers synchronized in time. We highly recommend that you use an additional NTP server to synchronize the time on the database servers; if you do not have an NTP server, you must be sure to check regularly that the time is synchronized.

1 Note

You can use the central server (for SAP Business One server components) as the NTP server.

If you use an NTP server, ensure the following points:

- Both database servers can ping the NTP server.
- On both database servers, do the following:
 - 1. Update the NTP server IP address in Yast:

	^
Arch htp Hardware System Network Services Security and Users Support Network Services	

2. Choose to start NTP Daemon *Now and on Boot*, then add one or more NTP servers and test them.

	YaST2 — YaST2 - ntp-client @ hana01	×
NTP Configuration		
Start NTP Daemon		
 Only <u>Manually</u> 		
 Synchronize without Daemon 		
Now and on <u>B</u> oot		
Configuration Source		
Static		
Static		
Synchronization Servers -		
Add Edit Delete		
Help	<u>C</u> ancel <u>O</u> K	:

Supported Versions

This high availability solution is supported for SAP Business One 9.1 PLO6 and higher, version for SAP HANA and for new customers only. We require that you be familiar with the installation and upgrade processes of SAP Business One, version for SAP HANA. Additional instructions for this high-availability solution are given below in Installing SAP Business One, version for SAP HANA.

Others

- To ensure the system administrator can receive automatic notification via email if an SAP HANA failover happens, ensure that you have done the following:
 - o Configured the mail settings on both servers to ensure the servers can send email.
 - o Created a distribution list or a group mail account for relevant system administrators.
- You have uploaded the following files (shipped with this guide) to Host 1:
 - o ha.conf
 - o hal5.sh

1.2 Related Documentation

For more information, refer to the following documentation:

Documentation	Remarks
SAP HANA Administrator's Guide	Available at http://help.sap.com/hana_platform
SUSE Linux Enterprise High Availability Extension HA guide	Available at https://www.suse.com/documentation
SAP Business One Administrator's Guide, version for SAP HANA	Available in the SAP Business One product packages: \Documentation\SystemSetup\B1_for_SAP_HANA_Admin_Guide .pdf
Important SAP Notes	
2144869	Central SAP Note for this high availability solution.
2154175	An issue with SBO Mailer on 9.1 PLO6; a workaround provided.
2601083	How to modify the hostnames/IP addresses of the SAP HANA servers after configuring the high availability cluster.

2 Setup

2.1 Installation

To set up the high-availability environment, you must install some additional software other than SAP HANA. After that, you can execute a script to set up system replication between both SAP HANA database servers and configure the cluster resources.

2.1.1 Installing Software in the SAP HANA Box

Before executing the high-availability setup script, ensure that you have installed the following software on both database servers:

- 1. SAP HANA components:
 - o SAP HANA database 2.0 SPS 04 or higher



Both SAP HANA instances must have the same system ID and instance number. In addition, you must define the same password for <sid>adm and SYSTEM for both SAP HANA instances.

- o SAP HANA AFL
- o 64-bit SAP HANA database client for Linux

For more information, see the SAP HANA Server Installation and Update Guide at http://help.sap.com/hana_platform.

- You must apply for an SAP HANA license according to the contract for Host 1 (primary system). After system replication is set up between the two database servers, the primary system replicates all relevant license information to the secondary system.
- If you are using SAP HANA 2 Revision 059.04, find the file
 python_support_fixes_hana_2.00.059.04.tar.gz that is shipped with this guide and extract it to the Python support directory.

Run the command below as a root user:

tar -xzvf /path/to/the/archive/python_support_fixes_hana_059.04.tar.gz -C
/usr/sap/<SID>/SYS/exe/hdb/python_support/ && chown -R <sid>adm:sapsys
/usr/sap/<SID>/SYS/exe/hdb/python_support/

2. SAP host agent

After installing the above SAP HANA components, install the SAP host agent, as follows:

- 1. Navigate to the following folder: /usr/sap/<SID>/SYS/global/hdb/saphostagent_setup.
 - 2. Install the SAP host agent by executing the following command: ./saphostexec -install

¹ Note

The agent is installed to /usr/sap/hostctrl.

- 3. SUSE Linux Enterprise High Availability Extension package To install the package, do one of the following:
 - \circ Execute the following command: <code>zypper in -t pattern ha_sles sap-hana</code>
 - Install the package from YaST, as follows:
 - 1. Open the YaST control center.
 - 2. Choose Software Management.

KaST2 Control Center			
Filter	AppArmor Configuration	CA Management	
Groups	- Common Server Certificate	Firewall	
Hardware Miscellaneous	Linux Audit Framework (LAF)	Security Center and Hardening	
Network Devices Network Services Security and Users	🔬 Sudo	User and Group Management	
Software	Software		
System Virtualization	Add-On Products	Installation into Directory	
Other	🤍 Media Check	Online Update	
	Online Update Configuration	Patch CD Update	
	Software Management	Software Repositories	=
	System		
	/etc/sysconfig Editor	Boot Loader	
	Date and Time	Kernel Kdump	-
	Constrainty Earth	Kernel Kdump	

- 3. From the *View* dropdown list, choose *Patterns*.
- 4. On the Patterns tab, in the left pane, select SAP HANA Server Base and High Availability.

Packad	e Configuration Dependencies Option	Extras Help			-	
View	Sgarch Installation Summary P	dems				
	Pattern					
	VaST System Administration	- Package		Summary	Installed (Available)	Size
	raor of statistication	numact	1	NUMA Policy Control	2.0.11-2.18	156.91
ר 📆	Software Management	patterns	s-base-basesystem	Minimal Base System (alias pattern for base)	20171206-35.2	5
		pattern:	s-sap-hana	SAP HANA Server Base	15.1-17.5	5
]	SAP BusinessOne Server Base	sap-inst	tallation-wizard	Installation wizard for SAP applications	4.1.16-3.6.1	648.5
		sap-net	scape-link	A symlink to firefox	0.1-2.26	
4	SAP HANA Server Base	sapcon	f	Kernel Parameter Initializiation for SAP Systems	4.2.3-7.9.2	38.0
- 	CAD Mattheway Course Days	saprout	er-systemd	Integration of SAP Network Interface Router into systemd	0.2-2.16	1.3
	SAP Netweaver Server base	saptune	2	Comprehensive system tuning management for SAP solutions	2.0.3-8.11.1	4.9
	Server Functions	sies4sa	p-white-papers	SLES for SAP White Papers	1.0-1.21	11.3 1
	File Server	Sudo		Execute some commands as root	1.8.22-4.9.1	2.7
- =¢		sysstat		Sar and lostat Commands for Linux	12.0.2-3.21.18	1.4 1
	Print Server	tcsh		The C SHell	6.20.00-4.12.1	556.5
		xfsprog	5	Utilities for managing the XFS file system	4.15.0-4.27.1	4.6
0	Mail and News Server	xrdp		Remote desktop protocol (RDP) server	D.9.6-4.5.1	2.0
		yast2-h	ana-firewall	Assign HANA firewall services to zones	2.0.2-3.6.1	54.0
- C	web and LAMP Server	yast2-s	ap-ha	SUSE High Availability Setup for SAP Products	1.0.8-3.6.1	311.1
-	Internet Gateway	yast2-s	ap-scp	SUSE Connect Program	1.0.4-1.62	67.4
_ ≡¢	interior outputy	yast2-s	ap-scp-prodlist	SUSE Connect Program Product List	1.0.4-1.49	42.0
٦ .	DHCP and DNS Server	yast2-s	aptune	An alternative and minimal interface for configuring saptune	1.3-3.3.1	65.7
0		SAPHar	naSR-ScaleOut	Resource agents to control the HANA database in system replication setup	(0.163.2-3.6.2)	215.1
] 📑 👩	Directory Server (LDAP)	Clone-m	aster-clean-up	Tool to clean up a system for cloning preparation	(1.5-3.6.1)	31.7
ר 💻	Xen Virtual Machine Host Server	Description	Technical Data	Dependencies Versions File List Change Log		
	10.0111	HANA-Firewa	all - Generate firewalls	d service definitions for SAP HANA		
_≡¢	KVM Host Server	This is a firew	all utility that takes H	ANA instance numbers and HANA network service definitions as input, and gen	erates firewalld service	definitions
-	Primary Functions	XML format.				
) 🗖	GEO Clustering for High Availability	Supportability	: Level 3			
	High Availability					
ם 🏢	FIPS 140-2 specific packages					
	Infiniband (OFED)					
3	SAP Application Server Base					
				[Cancel	Accept

ile <u>P</u> ac View	kage Configuration <u>D</u> ependencies <u>Option</u>	ions E <u>x</u> tras <u>H</u> elp on Summary Patter <u>n</u> s	Install or remove add-on products		ſ
1	Pattern /	9			
	Help and Support Documentation	/ Package	Summary	Installed (Available)	Size
C		SUSE_SLES_SAP-rele	SLES for SAP Applications	11 3-1 9 (11.3-1.17)	63.0 KiB
v 🖬	Minimal System (Appliances)	Cmirrord	Clustered RAID 1 support using device-mapper and openais	2.02.98-0.9.57	124.0 KiB
4	Graphical Environments	conntrack-tools	Userspace tools for interacting with the Connection Trackin	1.0.0-0.7.42	388.0 KiB
-	10	corosync	The Corosync Cluster Engine and Application Programming	1.4.5-0.18.15	533.0 KiB
	GNOME Desktop Environment	Cimsh	Pacemaker command line interface	1.2.5-0.22.31	2.2 MIB
	KDE Desides Environment	csync2	Cluster synchronization tool	1.34-0.8.1	1.2 10 10
Ľ []	NDE Desktop Environment	ctdb	Clustered IDB Distributed Registrated Black Davids	1.0.114.6-0.7.12	59.0 KiB
	X Window System	arba	HA Web Konsole	8.4.3-0.17.2	24.7 MiB
- 2		idirectord	The Healtheat Subsystem for High-Availability Linux	3 9 5-0 28 7	164.0 KiB
1	Development	Ivm2-clvm	Clustered LVM2	2.02.98-0.25.4	685.0 KiB
🗹 💼	C/C++ Compiler and Tools	ocfs2-tools	Oracle Cluster File System 2 Core Tools	1.8.2-0.15.5	2.6 MiB
-	Primary Functions	🕴 🔽 openais	The OpenAIS Standards-Based Cluster Framework executiv	1.1.4-5.13.6	491.0 KiB
z /	High Availability	pacemaker	The Pacemaker scalable High-Availability cluster resource	1.1.9-0.19.102	18.5 MiB 269.0 KiB
	File Server	Description Technical I	Data Dependencies <u>V</u> ersions File List Change	Log	
		SUSE_SLES_SAP-release -	- SLES for SAP Applications		
	Print Server		(
-	Mail and News Server	Supportability: unknown	Ver for SAP Applications		
	Web and LAMP Server				
	Infiniband (OFED)				
- 0					2007 C

5. Choose Accept.

4. SAP SAPHanaSR resource agent

```
To install the agent, execute the following command (make sure you have registered first):

zypper install SAPHana

To install the agent manually with the download, execute the following command:

zypper install SAPHanaSR-0.xxx-xx.noarch.rpm

5. saptune

Use saptune to optimize SAP HANA performance:

zypper in saptune

saptune solution apply HANA

saptune daemon start

saptune solution enabled
```

2.1.2 Executing the High-Availability Setup Script

To set up the high-availability environment, on Host 1, execute the hal5.sh script in one of the following ways:

- [Recommended] Read the required parameters from a configuration file, as below:
 - 1. Update the information in the configuration file ha.conf to the actual values of your system.
 - 1 Note

If you create or modify the configuration file on Windows, you must convert all line breaks (end of line, EOL) to the Unix/Linux format. To do so, use either of the following methods:

- Before transferring the file from Windows to Linux, convert the line breaks to the Unix/Linux format. For example, in Notepad++*, from the menu bar, choose $Edit \rightarrow EOL$ Conversion $\rightarrow UNIX/OSX$ Format.
- On Linux, in the folder where you store the shell file, run the command dos2unix <Shell File Name>.
- 2. Place ha.conf in the same folder as ha15.sh.
- 3. In the folder where the file ha15. sh is located, run **sh ha15.sh -f**.
- Read the required parameters directly with the following command line:
 - sh ha15.sh <Option 1> <Parameter 1> <Option 2> <Parameter 2>... ...

To find out which parameters are required and can be used, check the default configuration file ha.conf or execute **sh** hal5.sh -h.

The setup script asks you to review and confirm the configuration parameters before making the configuration; a progress bar is displayed during the configuration.

After the configuration, please back up all the tenant database(s) manually to ensure that the high availability cluster can work properly.

Checking for configuration file	
Configuration file is ha.conf	
******	**********
* SAP HANA SYSTEM ID: NDB	*
* SAP HANA SYSTEMDB's SYSTEM user password:	*
* SAP HANA system admin: ndbadm	*
* SAP HANA instance number: 00	*
* Local hostname: hanal	*
* Local IP address:	*
* Remote server hostname: hana2	*
* Remote server IP address:	*
* Remote server user root password:	*
* Virtual IP address:	*
* SBDs:	*
* Notification email address:	*
***************************************	*************
Confirm above information? (yes/no) yes	
HA configuration progress: [###################################	####################################]100%
***************************************	*************************************
Configuration for	· · · · · · · · · · · · · · · · · · ·
SAP HANA database high availability for SAP Busine	ess One 10.0, version for SAP HANA,
has completed.	
Check status by " crm status -AD "	
***************************************	***************************************

Results

- A log file SBO_HANA_configure_<datetime>.log is generated in the /tmp folder.
- Apart from other resources, the SAP HANA database is added as a resource to the cluster.
- If the primary system is not available, an automatic failover is performed.

2.1.3 Installing SAP Business One, version for SAP HANA

The installation inside a high availability environment has some slight yet crucial differences from a regular installation, as described in the procedure below.

i Note

This high availability solution is supported for SAP Business One 9.1 PLO6 and higher, version for SAP HANA and for new customers only. Existing customers are not supported until further notice.

Prerequisite

• System replication has been set up between both SAP HANA database servers. The currently primary SAP HANA server is Host 1.

To check the replication status, follow the instructions in SAP HANA Replication Status Check.

• You have installed the nfs-kernel-server on the central server.

To install the nfs-kernel-server, execute the following command:

```
zypper install nfs-kernel-server
systemctl enable nfsserver.service
systemctl start nfsserver.service
```

Procedure

Install SAP Business One Server Components, version for SAP HANA, on Central Server

1. On the central server, use the installation package (for example, release 9.2 PLO3) to install all the SAP Business One server components except the Backup Service.

In this step, use the virtual IP address to connect to the SAP HANA instance.

2. Install the Backup Service.

In this step, edit the SAP HANA database servers for backup, use the Host 1 IP address in the *Network Address* field, and DO NOT use the virtual IP address.

	SAP HANA Databa
SAP HANA Credentials	
Network Address	1
Port	
User	
Paseword	
Operating System Credentials	
Operating System Credentials	
Operating System Credentials User Password	

Post-Installation Actions

- 1. In the System Landscape Directory, on the *Services* tab, modify the backup service:
 - 1. Add a new SAP HANA server instance; the service name should be the virtual IP address.
 - 2. Delete the old SAP HANA service instance of which the service name is the Host 1 IP address.
- 2. In the System Landscape Directory, go to the *DB Instances* section on the *DB Instances and Companies* tab, and delete the database server.

Edit the backup path if it displays as None.

- 3. Mount the backup directories on Host 2:
 - 1. On the central server, modify the file /etc/exports as follows:

```
/hana/shared/backup_service/backups <host 1 IP
address>(rw,no_root_squash,sync,no_subtree_check) <host 2 IP
address>(rw,no_root_squash,sync,no_subtree_check)
/tmp/backup_service <host 1 IP address>
```

```
(rw,no_root_squash,sync,no_subtree_check) <host 2 IP
address>(rw,no_root_squash,sync,no_subtree_check)
```

1 Note

You can provide simultaneous access to a range of machines by specifying a network and a netmask. For example, if you want to allow access to all the machines with IP addresses between 192.168.0.0 and 192.168.0.255, you can modify the file /etc/exports as follows:

/hana/shared/backup_service/backups 192.168.0.0/255.255.255.0
(rw,no_root_squash,sync,no_subtree_check)
/tmp/backup_service 192.168.0.0/255.255.255.0
(rw,no_root_squash,sync,no_subtree_check)
For more information about setting up an NFS server, go to the following website:
http://nfs.sourceforge.net/nfs-howto/arO1sO3.html.

2. Restart nfsserver:

systemctl start nfs

3. Mount the directories on Host 2:

mount <central server IP>:/hana/shared/backup_service/backups
/hana/shared/backup_service/backups
mount <central server IP>:/tmp/backup_service /tmp/backup_service

2.2 Upgrade

This chapter shows you how to upgrade your high availability environment.

2.2.1 Upgrading SAP HANA on Host 1 and Host 2

Prerequisites

If you have referred to version 3.0.0 or 3.0.1 of this guide and used the ha15.sh file delivered with the guide, please do the following beforehand:

- 1. In the SAP HANA studio, double-click the relevant SAP HANA system to access the SAP HANA administrative settings.
- 2. Modify the SAP HANA parameter for the SYSTEMDB database:

global.ini/[system_replication]/logshipping_max_retention_size = 10240

Procedure

- 1. Use **crm status** -AD to display the primary and secondary hosts.
- 2. Enable the maintenance mode as described in section 4.1.
- 3. Update the SAP HANA components, first on the secondary host, and then the primary host, in the following order:

SAP HANA database and SAP HANA AFLs

64-bit SAP HANA database client for Linux

Caution

During the upgrade, the SLD may be out of service for some time.

4. Disable the maintenance mode as described in section 4.1.

2.2.2 Upgrading SAP Business One Server Components, version for SAP HANA, on Central Server

To upgrade the SAP Business One 10. 0, version for SAP HANA components on the central server to a higher version, perform the normal upgrade procedures. For more information, *see SAP Business One Administrator's Guide, version for SAP HANA*.

1 Note

If you want to upgrade SAP Business One, version for SAP HANA from 9.3 to 10.0, you need to first uninstall the SAP Business One components on Host 1 and Host 2, and then upgrade all the SAP Business One server components on the central server.

However, before uninstallation, you must first stop running the resource monitor in the cluster resource manager following below steps (on any one of the HANA hosts with root user):

1. Execute below command to stop b1 resource monitor:

crm resource stop bl

After several minutes, check the status of b1 resource with the command **crm status**. The status you get should be Stop.

2. Remove the b1 monitor with the command below:

crm configure delete bl

3 Actions After Failover

3.1 Normal Failover

If the primary system becomes unavailable and fails over to the secondary system, the system administrator will receive a notification e-mail according to the configuration. After recovering the previously primary server, the administrator must perform the following tasks to restore the cluster.

1 Note

For more information about troubleshooting, refer to "Part IV. Troubleshooting and Reference", SUSE Linux Enterprise High Availability Extension guide at https://www.suse.com/documentation.

- 1. On either Host 1 or Host 2, execute the command **crm cluster status** to check the status of the cluster:
- If the status is Stopped, check the status of the SBD device by running **sbd** -d **<Device Path> list** and do the following:
 - o If the status is exit or clear, execute the command crm cluster start to restart the service.
 - o If the status is reset, proceed as follows:
 - 1. Run the following commands to clear the reset status.

sbd -d <Device Path> message <Server Name> clear

2. Restart the crm cluster:

crm cluster start



There is one SBD device (/dev/sdb). The command is **sbd** -d /dev/sdb list and the result is as follows:

0	host1	reset	host2
---	-------	-------	-------

1 host2 clear

To clear the reset status of the SBD device on Host 1, execute the following command:

sbd -d /dev/sdb message host1 clear

• If the result is Running, execute this command to ensure all resources are indeed available: **crm status** - **AD**.

The output should be similar to the following:

```
Node List:
  * Online: [ hanal hana2 ]
Active Resources:
   * stonith-sbd (stonith:external/sbd): Started hanal
  * Clone Set: cln_SAPHanaTopology_SLE_HDB00 [rsc_SAPHanaTopology_SLE_HDB00]:
* Started: [ hanal hana2 ]
  * Clone Set: msl_SAPHana_SLE_HDB00 [rsc_SAPHana_SLE_HDB00] (promotable):
     * Masters: [ hanal ]
    * Slaves: [ hana2 ]
  * rsc_ip_SLE_HDB00
                            (ocf::heartbeat:IPaddr2):
                                                                    Started hanal
  * rsc_mail (ocf::heartbeat:MailTo):
* Clone Set: cln_diskfull_threshold [sysinfo]:
                                                   Started hanal
     * Started: [ hanal hana2 ]
Node Attributes:
  * Node: hanal:
     * arch
                                               : x86 64
     * cpu_cores
                                               : 8
     * cpu info
                                               : Intel(R) Xeon(R) CPU E5-2650 v4 @ 2.20GHz
     * cpu_load
                                               : 0.67,
     * cpu_speed
                                               : 4399.99
    * free_swap
* hana_data_free
* hana_log_free
                                               : 2050
                                               : 24576
                                               : 24576
    * hana_ndb_clone_state
                                               : PROMOTED
    * hana_ndb_op_mode
* hana_ndb_remoteHost
* hana_ndb_roles
                                               : logreplay
                                               : hana2
                                               : 4:P:masterl:master:worker:master
     * hana ndb site
                                               : hanal
    * hana ndb srmode
                                               : syncmem
    * hana_ndb_sync_state
                                               : PRIM
    * hana_ndb_version
* hana_ndb_vhost
* lpa_ndb_lpt
                                               : 2.00.056.00.1624618329
                                               : hanal
                                               : 1632125956
    * master-rsc_SAPHana_SLE_HDB00
                                               : 150
    * 0S
                                               : Linux-5.3.18-59.16-default
    * ram_free
* ram_total
* root_free
                                               : 3400
                                                 128850
                                               : 55296
  * Node: hana2:
     * arch
                                               : x86 64
    * cpu_cores
* cpu_info
* cpu_load
                                               : 8
                                               : Intel(R) Xeon(R) CPU E5-2650 v4 @ 2.20GHz
                                               : 0.37
      cpu speed
                                               : 4399.99
    * free_swap
                                               : 2050
    * hana_data_free
* hana_log_free
* hana_ndb_clone_state
                                               : 22528
                                               : 22528
                                               : DEMOTED
      hana_ndb_op_mode
                                               : logreplay
     * hana_ndb_remoteHost
                                               : hanal
     * hana_ndb_roles
                                               : 4:S:master1:master:worker:master
      hana_ndb_site
hana_ndb_srmode
hana_ndb_sync_state
    ×
                                               : hana2
                                               : syncmem
                                               : SOK
       hana_ndb_version
                                                : 2.00.056.00.1624618329
     ж
      hana_ndb_vhost
                                               : hana2
    *
       lpa_ndb_lpt
                                               : 30
     * master-rsc_SAPHana_SLE_HDB00
                                               : 100
     * 0S
                                               : Linux-5.3.18-59.16-default
     * ram_free
                                               : 1650
     * ram_total
                                               : 128850
      root_free
                                                : 55296
```

- 2. Ensure the recovered (previously primary) SAP HANA on Host 1 is registered as secondary on Host 2 (currently primary), as follows:
 - 1. On Host 1, switch to the <sid>adm user.
 - 2. Check the SAP HANA status: hdbnsutil -sr_state and then do either of the following:

```
o If the output is as below, it means Host 1 is still (erroneously) registered as the primary system.
```

```
mode: primary site id: 1
```

```
site name: host1
```

Stop the system and then register it as the secondary system on Host 2:

```
HDB stop
```

```
hdbnsutil -sr_register --name=<host 1 hostname> --remoteHost=<host 2
hostname> --remoteInstance=<Instance Number> --replicationMode=syncmem
```

o If the output is as below, it means Host 1 has already been registered as the secondary system and you can proceed to the next step.

```
mode: syncmem
site id: 2
site name: host1
active primary site: 1
```

3. Start the system: HDB start



If you encounter any error during the registration or system startup, contact SAP Support.

3. After several minutes, check the SAP HANA replication status (Host 1 as the secondary system):

crm_attribute -N host1 -G -n hana_ndb_sync_state -l reboot -q, or check the value of hana_ndb_sync_state with the command line crm status -AD.

You may get one of the following results:

SFAIL: System replication is still in process. You may wait for a few more minutes and check again. SOK: System replication is complete.

3.2 Failover Due to Disk Space Availability

To prevent a primary server from running out of disk space, and thus being unable to provide database service, the primary SAP HANA will automatically fail over to the secondary node when the primary server has less than 8GB of free space.

When the failover happens, you will be notified by email. Please do the following on the previously primary server to recover the cluster:

- 1. Free up the partition where /hana/data and /hana/log are located, and the / root directory space.
- 2. Restart the crm cluster on the former primary server:

crm cluster stop

crm cluster start

- 3. Register the former primary SAP HANA database as secondary on the currently primary node.
- 4. Start the former primary SAP HANA database manually: HDB start.

4 Daily Maintenance

System administrators should perform the following tasks on the high availability cluster as part of their daily maintenance work.

4.1 Manual Tasks Without Failover

If you plan to do some manual maintenance tasks, for example, restart the OS, patch the OS, or restart the SAP HANA instance without unexpected behaviors or failover, please enable the maintenance mode:

crm maintenance on

All the resources will be defined as unmanaged. Check the crm status as below:

crm status



After you finish your tasks, please disable the maintenance mode:

crm maintenance off

4.2 Tenant Database Backup

The newly created tenant databases on the primary server must be backed up first, so that they can be replicated to the secondary SAP HANA instance. Otherwise, the replication status will be SFAIL, and the failover to the secondary node will be suspended when the primary node is down.

4.3 Status Check on Cluster

- 1. Log in to Host 1.
- 2. Execute the command crm cluster status. The status should be active/Running. If the status is Stopped, execute crm cluster start to bring the node online:
- 3. Repeat the above steps on Host 2.

4.4 Status Check on Resources

On either Host 1 or Host 2, execute the command **crm_mon -r** to check the status of the cluster resources dynamically. The result should be similar to the following:



4.5 Status Check on SAP HANA Replication Function

To check the status of replication between the primary and secondary systems, in the SAP HANA studio, in SYSTEMDB, in the administration view of Host 1, on the *Landscape* tab, on the *System Replication* sub-tab, check the *REPLICATION_STATUS* column. The screenshot below demonstrates the normal status of the system replication:

🗙 🗁 HANA HA Cluster									
✓ → hana1		Landsca	pe Alerts	Performanc	e Volumes	Configuration	System Information	Diagnosis F	
> PRODUCTION@NDB (SYSTEM) [Production System] > SYSTEMDB@NDB (SYSTEM) [Production System]	Services	Hosts F	edistribut	tion System F	Replication				
> TEST@NDB (SYSTEM) [Production System]	Enter your filter (3) Visible rows: 3/3								
> B PRODUCTION@00 (SYSTEM)	AB HC	DST AB	SECON	DARY_HOST	AB REPL	ICATION_MO	REPLICATION	I_STATUS A	
IB SYSTEMDB@NDB (SYSTEM) REST@00 (SYSTEM)	hana	1 hai 1 hai	hana2 hana2		SYNCMEM		ACTIVE		
✓ ≽ VIP	hana1 h		hana2		SYNCMEM		ACTIVE		
 > III PRODUCTION@NDB (SYSTEM) [Production System] > III SYSTEMDB@NDB (SYSTEM) [Production System] > III TEST@NDB (SYSTEM) [Production System] 									

4.6 Maintenance of Operating SBD Devices in a Live Environment

If you want to perform maintenance on operating SBD devices without unexpected behaviors or failover, for example, replace, restart, or patch the iSCSI Target Server, or move it to another endpoint, please follow the steps below:

1. Enable the maintenance mode on either one of the two servers:

crm maintenance on

2. Disable and stop the cluster on both servers:

crm cluster disable

crm cluster stop

- 3. Change the iSCSI Target Server as described in 1.1 Prerequisites.
- 4. Create new SBD devices on either one of the two servers:

sbd -d /dev/sdb create

5. Check if the UUIDs on both servers are identical:

sdb -d /dev/sdb dump

6. start and enable the cluster on both servers:

crm cluster start

crm cluster enable

 Disable the maintenance mode on either one of the two servers: crm maintenance off

4.7 Requesting Technical Support

If you need technical support from SAP, please run the command **crm report**, and then find and upload the file hb_report-<Timestamp>.tar.bz2 to your support ticket.

hana1:/home # crm report INFO: hana1# The report is saved in ./hb_report-Mon-16-Jan-2023.tar.bz2 INFO: hana1# Report timespan: 01/16/23 04:36:00 - 01/16/23 16:36:51 INFO: hana1# Thank you for taking time to create this report.

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