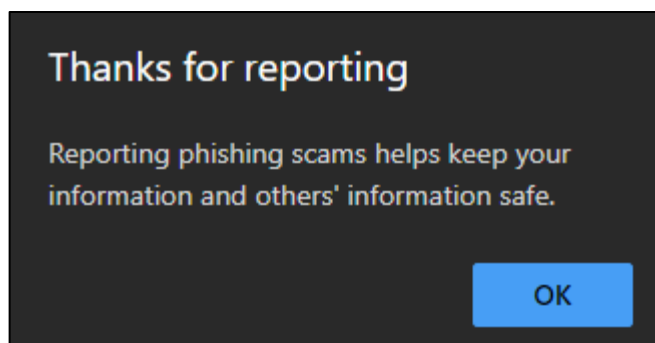
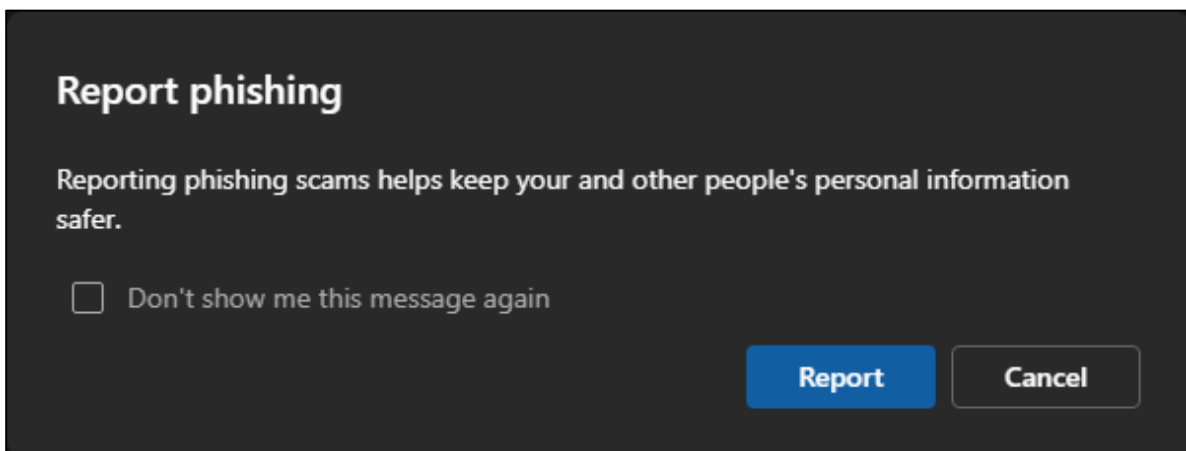
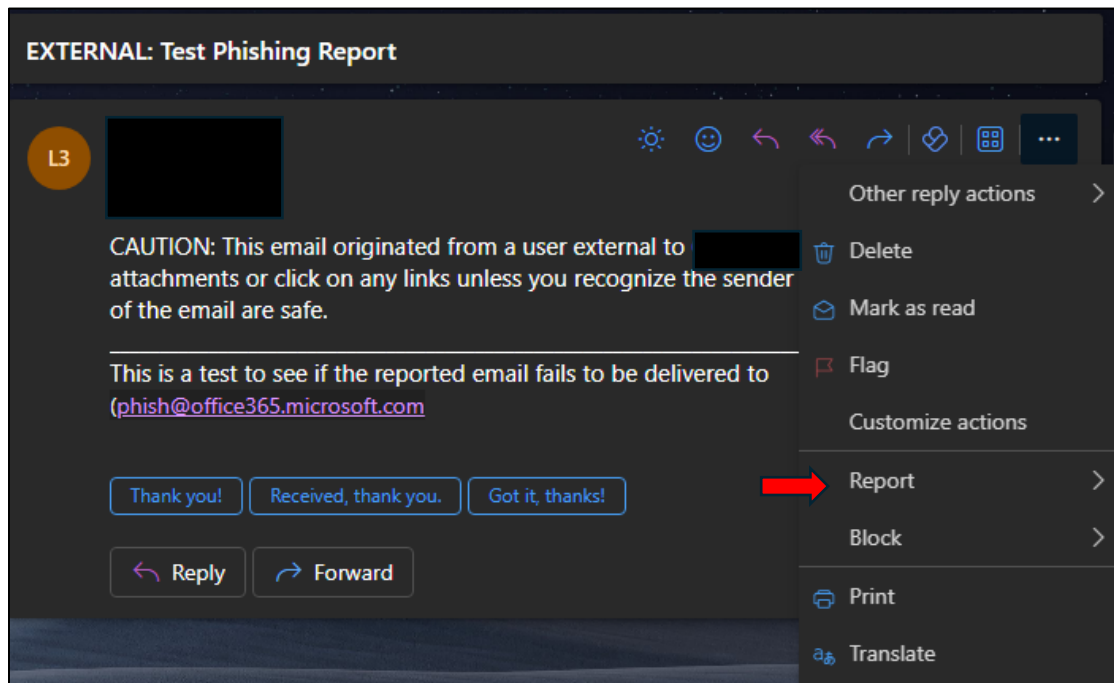






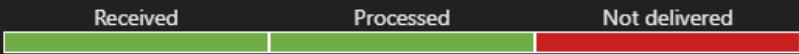
Below shows the reporting of an outlook email in a user's outlook.com mailbox.



Phishing:602cc257-936e-46a2-9b1b-08dd51c86374 jm366...	Failed
User Submission: Phish Mail 2/20/2025 4:10:29 PM	Failed

User Submission: Phish Mail 2/20/2025 4:10:29 PM

-  Copy report text
-  Prepare and email extended report
-  View message in Explorer
-  Go Hunt for this message



Status

Office 365 received the message that you specified, but couldn't deliver it to the recipient (phish@office365.microsoft.com) due to the following error:

Error: The message was not delivered.

A non-delivery report (NDR) message was sent to lee.manning@cinteot.com. The NDR might provide more details about why the email message wasn't delivered and how to fix the issue.

How to fix it

Ask the sender [redacted] to follow the instructions in the NDR to fix this issue. The NDR might also include specific information for email admins. If the sender is unable to fix the issue, ask them to forward you the NDR and then follow the guidance for email admins.

Message events

>	Date (UTC-05:00)	Event	Detail
>	2/20/2025, 11:10 AM	Receive	Message received...
>	2/20/2025, 11:10 AM	Submit	The message was ...
∨	2/20/2025, 11:10 AM	Drop	Reason: [{LED=55...
Reason: [{LED=550 4.3.2 QUEUE.TransportAgent; message deleted by transport agent: [Name=Antispam Feedback Processing Agent][AGT=AFP][MxId=11BAA040AA085CCC]; {MSG=};{FQDN=};{IP=};{LRT=}]			
∨	2/20/2025, 11:10 AM	Fail	The message was ...

The message was not delivered.

User is not allowed to call Get-MessageTraceDetailV2

More information

Report Message

We do not have any custom email spam policies, only Microsoft default policies. This would mean that Microsoft's own spam policy is blocking the reporting of junk, not junk, spam, and phishing emails.



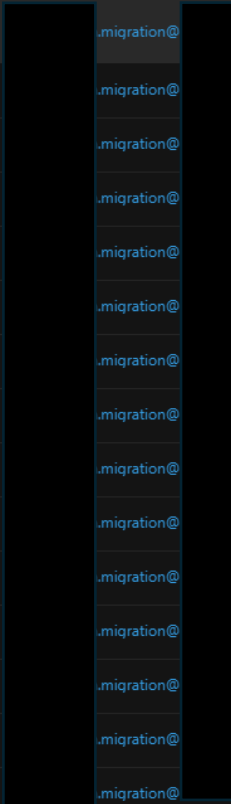















Reason: [{LED=550 4.3.2 QUEUE.TransportAgent; message deleted by transport agent: [Name=Antispam Feedback Processing Agent][AGT=AFP][MxId=11BAA040AA085CCC]};{MSG=};{FQDN=};{IP=};{LRT=}]

ChatGPT said:

This error message indicates that an email was deleted by Microsoft's *Antispam Feedback Processing Agent* before delivery. The key part is:

- **LED=550 4.3.2** → This is an SMTP response code, meaning the email was not delivered due to a policy or filtering issue.
- **QUEUE.TransportAgent** → The issue occurred at the transport level in Exchange Online.
- **Antispam Feedback Processing Agent (AFP)** → This Microsoft agent processes spam feedback and might have flagged the message.

Below are failed emails to a user email john.doe.migration@domain.com. I do not know why these emails are being sent to this migration email account which is not even set up to receive emails.

Date (UTC -05:00) ▾	Subject ▾	Recipient ▾	Tags ▾	Additional acti... ▾	Latest delivery locat... ▾	Origina
Feb 20, 2025 11:10 AM	Phishing:602cc257-936e-46a2-9b1b-08dd51...  		 -	--	Failed	Failed
Feb 19, 2025 8:13 AM	Phishing:684128be-c232-41c0-cd8f-08dd50d0272... 		-	--	Failed	Failed
Feb 5, 2025 5:39 PM	Phishing:a8472667-5bc1-4ca8-2bdf-08dd462c7e5... 		-	--	Failed	Failed
Jan 31, 2025 10:07 AM	Junkcf53765aa-5897-436c-bf47-08dd42084d36jSa... 		-	--	Failed	Failed
Jan 31, 2025 9:26 AM	Junk9e592265-f9fa-4d0c-5023-08dd4201e100jlea... 		-	--	Failed	Failed
Jan 31, 2025 9:25 AM	Phishing:4d38d5f3-3e96-49aa-23f5-08dd41fb8e39... 		-	--	Failed	Failed
Jan 29, 2025 3:26 PM	Phishing:3afb9348-103c-434e-2a05-08dd40a2bee... 		-	--	Failed	Failed
Jan 29, 2025 3:21 PM	Phishing:4953a1c7-6a74-44c2-8346-08dd409f830... 		-	--	Failed	Failed
Jan 23, 2025 8:37 PM	Not junkc1e97c56-d2b6-4098-1c65-08dd36fcf095... 		-	--	Failed	Failed
Jan 23, 2025 8:37 PM	Not junk52973aaa-b2ea-4545-65f7-08dd37087aa... 		-	--	Failed	Failed
Jan 23, 2025 8:32 PM	Not junk390ccd17-a2d3-49a3-593d-08dd3af107d... 		-	--	Failed	Failed
Jan 23, 2025 8:32 PM	Not junke50602a6-3be5-4dd0-84b7-08dd3b1d2a... 		-	--	Failed	Failed
Jan 23, 2025 8:31 PM	Not junk8cb80aa6-bcc3-4358-e6b6-08dd3b3098e... 		-	--	Failed	Failed
Jan 23, 2025 8:31 PM	Not junk8f4bb56f-7389-4dd4-2e21-08dd3baebbb... 		-	--	Failed	Failed
Jan 23, 2025 8:30 PM	Not junk3ab7805a-cdc7-4cda-4b12-08dd3bb8f40... 		-	--	Failed	Failed