












System Diagnostics Report  	
<b>Computer:</b> DESKTOP-DL7NNSL	
<b>Collected:</b> Thursday, March 11, 2021 10:25:41 AM	
<b>Duration:</b> 60 Seconds	
Diagnostic Results  	
Warnings 	
Error	
<b>Symptom:</b>  <u>Device is not present, not working properly, or does not have all of its drivers installed.</u>	
<b>Cause:</b> A device has a configuration problem that prevents it from working properly.	
<b>Details:</b> The device, Standard PS/2 Keyboard, is reporting "tv_ConfigMgrErr24". This device will not be available until the issue is resolved. The Plug and Play ID for this device is ACPI\PNP0303\0.	
<b>Resolution:</b>	<ol style="list-style-type: none"> <li>1. Verify the correct driver is installed.</li> <li>2. Try updating the drivers using Windows Update.</li> <li>3. Check with the manufacturer for an updated driver.</li> <li>4. Attempt to uninstall and then reinstall the device using Device Manager.</li> </ol>
<b>Related:</b>	<a href="#">Explanation of Error Codes Generated by Device Manager</a> <a href="#">Manage Devices in Windows</a>
<b>Symptom:</b>  <u>Device is not present, not working properly, or does not have all of its drivers installed.</u>	
<b>Cause:</b> A device has a configuration problem that prevents it from working properly.	
<b>Details:</b> The device, Microsoft PS/2 Mouse, is reporting "tv_ConfigMgrErr24". This device will not be available until the issue is resolved. The Plug and Play ID for this device is ACPI\PNP0F03\0.	
<b>Resolution:</b>	<ol style="list-style-type: none"> <li>1. Verify the correct driver is installed.</li> <li>2. Try updating the drivers using Windows Update.</li> <li>3. Check with the manufacturer for an updated driver.</li> <li>4. Attempt to uninstall and then reinstall the device using Device Manager.</li> </ol>
<b>Related:</b>	<a href="#">Explanation of Error Codes Generated by Device Manager</a> <a href="#">Manage Devices in Windows</a>
Warning	
<b>Severity:</b>  <u>Informational</u>	
<b>Symptom:</b> Missing Events in Event Log	
<b>Details:</b> Investigate why 49% (38,499) events were lost during data collection. The settings for Event Tracing for Windows (ETW) maximum buffers and buffer size may not be optimal depending on which data sets are being collected.	
<b>Related:</b>	<a href="#">Event Tracing for Windows</a>
Informational	
<b>Severity:</b>  <u>Information</u>	
<b>Warning:</b> The "CPU" rating for the system is poor and may be the cause of performance problems. Reducing the number of open applications may improve system performance. Check for unnecessary startup applications and disable those that are not required. If the problem continues the CPU may need to be upgraded.	
<b>Related:</b>	<a href="#">Performance Diagnosis</a>

**Severity:**  [Information](#)


**Warning:** The "Gaming graphics" rating for the system is poor and may be the cause of performance problems in multimedia applications or games. Disabling Aero Glass may improve performance in multimedia applications or games. If the problem continues the display adapter may need an updated driver or may need to be upgraded.

**Related:** [Performance Diagnosis](#)

**Severity:**  [Information](#)


**Warning:** The "Graphics" rating for the system is poor and may be the cause of performance problems. Disabling Desktop Composition or reducing screen resolution may improve graphical performance. If the problem continues the display adapter may need an updated driver or may need to be upgraded.

**Related:** [Performance Diagnosis](#)

**Severity:**  [Information](#)

**Warning:** The "Disk" rating for the system is poor and may be the cause of performance problems. Reducing the number of open applications may improve system performance. Ensure the disk has adequate free space and is defragmented. Check for unnecessary startup applications and disable those that are not required. If the problem continues the disk may need to be upgraded.






**Related:** [Performance Diagnosis](#)

**Severity:**  [Information](#)

**Warning:** The "Memory" rating for the system is very poor and may be the cause for performance issues. Reducing the number of open applications may improve system performance. Check for unnecessary startup applications and disable those that are not required. If the problem continues the memory may need to be upgraded.






**Related:** [Performance Diagnosis](#)

## Basic System Checks

Tests	Result	Description
<input type="checkbox"/> <a href="#">OS Checks</a>	 Passed	Checks for attributes of the operating system
<input type="checkbox"/> <a href="#">Disk Checks</a>	 Passed	Checks for disk status
<input type="checkbox"/> <a href="#">Security Center Tests</a>	 Passed	Checks for state of Security Center related information.
<input type="checkbox"/> <a href="#">System Service Checks</a>	 Passed	Checks for state of system services
<input type="checkbox"/> <a href="#">Hardware Device and Driver Checks</a>	 Failed	Survey of Windows Management Infrastructure supported devices.

## Performance







### Resource Overview

Component	Status	Utilization	Details
CPU	 Idle	15 %	Low CPU load.
Network	 Idle	1 %	Busiest network adapter is less than 15%. 
Disk	 Idle	73 /sec	Disk I/O is less than 100 (read/write) per second on disk 2. 

## Software Configuration

## Hardware Configuration

## CPU

<b>Network</b>		
<b>Disk</b>		
<b>Memory</b>		
<b>Report Statistics</b>	