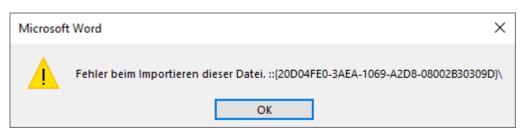**Error Importing .JPG Files from Smartphone**

When I try to import .JPG files from my smartphone (a Microsoft Lumia Mobile Model RM-1072) into a Word document I get the following error message:
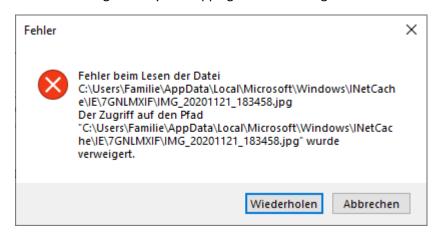

My Operating system is: Windows 10 Home, version 2004, 64 bit, build 19041.630

My Word version is: Office 2013 version 15.0.5293.1000

I have no additional antivirus software installed. The problem persists when I log in as administrator.

When I try to import the .JPG files with Microsoft Paint it works as expected, the metadata of the picture, however, are stripped. When I copy the .JPG file with the Windows File Explorer it works as expected and the metadata are also included.

When I try to do the same thing with my own app I get the following:

The same thing happens under Windows 8.1.

What can be done to solve this problem? Does anyone know a workaround?