

AM

From: Microsoft <microsoft-noreply@microsoft.com>

[REDACTED]

Subject: New answer to your Microsoft Q&A question, Microsoft account stuck in Azure AD Work/School & a personal outlook.com account.

See if the answer helps solve your issue

[AI answer](#) answered your question [Microsoft account stuck in Azure AD Work/ School & a personal outlook.com account.](#) on Microsoft Q&A.



Microsoft

Use these checks and actions: Confirm the account type behavior. A Microsoft personal account and a work or school account are separate identities. There is no synchronization of user account information between personal and work or school...

[Microsoft Security](#) [Microsoft Entra](#) [Microsoft Entra ID](#)

If this answer solves your issue, please accept it so other community members know that this is a quality answer.

[See the answer >](#)

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