

## How to get customer support:

### 1. How to find S/N number

Below the blue button on the board, you'll find the S/N:



### 2. How to file Asus Support Ticket

1.)

The screenshot shows the ASUS Technical Support website. At the top, there is a navigation bar with the ASUS logo and various product categories: [about](#), [mobile](#), [laptops](#), [displays](#), [desktops](#), [motherboards](#), [components](#), [networking](#), [routers](#), [servers](#), [accessories](#), [support](#), and [register](#). Below the navigation bar, the main heading is "Technical support" with the subtext "Choose a product and we'll find you solutions." and a link "Need help with the same topic?". The main content area is titled "Select a Product" with the subtext "Access product drivers, manuals, solutions and more." Below this, there are several product category icons: Phones, Laptops, Tower PCs, Graphics Cards, Networking, and Motherboards. A "Show All Products" link is visible. Below these, there are more product categories: Tablets, Gaming Networking, AIOT & Industrial Solutions (highlighted with a red circle), Chassis, Cooling, Health & Fitness, All-in-One PCs, Business Networking, Chrome Devices, and Headphones & Headsets.

2.)

The screenshot shows the ASUS Technical Support website, specifically the "Select a model type" section. The main heading is "Technical support" with the subtext "Choose a product and we'll find you solutions." and a link "Need help with the same topic?". Below this, there is a link "< All Products". The main content area is titled "Select a model type". Below this, there are two dropdown menus: "Intelligent Edge Computer" and "Azure Percept DK". Below the dropdown menus, there is a blue "Continue" button. Below the button, there is a link "How to Find Model Name". At the bottom, there is a link "skip >".

3.)

- [AIOT] How do you set WOL in BIOS?
  - [AIOT] How do you support RS422 and RS485 in PE200U?
  - [AIOT] How do you keep the previous BIOS setting?
  - [AIOT] How do you modify Primary display priority?
  - [AIOT] How do you fix No Power/No Boot/No Display issues?
  - [AIOT] How do you fix abnormal display issues?
  - [AIOT] How do you enable Turbo mode?
  - [AIOT] How do you change CPU State Limit?
- 1 2 >

## North America Contact Support

If you need more help, see our solutions to get support.

[See support](#)

4.)

ASUS ProArt | Powered by ASUS | Gaming | Business

Shop | Mobile | Laptops | Displays / Desktops | Motherboards / Components | Networking / IoT / Servers | Accessories | Support | Register | Search | Cart | User

problem category: **How to find product Serial Number**  
Model: Azure Percept DK

## North America Contact Support

ASUS now has faster, more convenient methods of reaching our support. Choose a contact method that is most convenient for you.

**Call**

Call and receive live over-the-phone, comprehensive support from an ASUS product expert.

[GET STARTED](#)

**Online Chat**

Chat online with an ASUS product expert and receive comprehensive, instant-message support.

[GET STARTED](#)