

From: [Simon Leung](#)
To: [Anthony Poon](#)
Subject: RE: Issues After Windows 21H1 Feature Upgrade Through WSUS
Date: Friday, November 12, 2021 2:59:34 PM
Attachments: [image001.png](#)
[image002.png](#)
[image003.png](#)
[image004.png](#)

It seems Windows 21H1 is not yet stable.

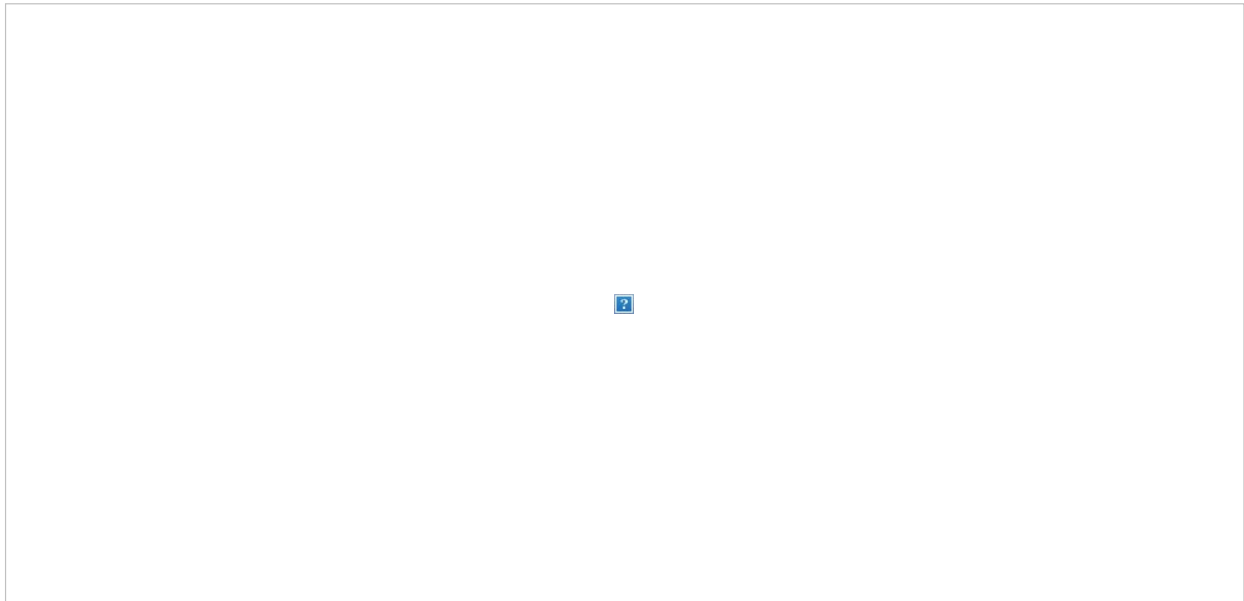
Regards,
Simon

From: Anthony Poon <anthonypoon@compcomm.hk>
Sent: Friday, November 12, 2021 1:44 pm
To: Simon Leung <SimonLeung@compcomm.hk>
Subject: Issues After Windows 21H1 Feature Upgrade Through WSUS

Dear Simon,

FYI. Apart from sysprep and RDP issue, I found discovered Powerjoint VB System error when adding Windows media control to slides (this did not happen before upgrading to 21H1). I even can't uninstall 21H1 feature update.

Hence I can only reload the 1903 image to the new PC and notebook eventually but I cannot reload the image on my working PC.



BR,
Anthony

From: Anthony Poon
Sent: Tuesday, November 9, 2021 7:25 PM
To: Simon Leung <SimonLeung@compcomm.hk>
Subject: RE: Zoom, Team & Webex for PC Golden Image

Dear Simon,

Another major issue after upgrading to Win10 21H1 is that sysprep fails to run with the error.



I tried https://www.thewindowsclub.com/sysprep-was-not-able-to-validate-your-windows-installation?_cf_chl_managed_tk__=jvbEjZ3eTVy6ADcGR1jk8rHYEDaEJ9Zld3FsCAI.NCc-1636448931-0-gaNycGzNB9E but no help.

It seems the issue is not easy to resolve and I need to reload the 1903 image build for C0024 and NB0020 if we cannot find out resolution in these few days.

BR,
Anthony

From: Anthony Poon
Sent: Tuesday, November 9, 2021 12:55 PM
To: Simon Leung <SimonLeung@compcomm.hk>
Subject: RE: Zoom, Team & Webex for PC Golden Image

Dear Simon,

FYI. I suddenly fail to login to NWM04 today. I think it is related to Windows 21H1 upgrade. I have fixed it by alternating policy using gpedit.msc according <https://blackie1019.github.io/2018/05/23/Windows-10-Remote-Desktop-Connection-Error-due-to-CredSSP-encryption-oracle-remediation/>

cid:image002.png@01D7D566.CB64A470



Br,
Anthony

From: Simon Leung <SimonLeung@compcomm.hk>
Sent: Tuesday, November 9, 2021 12:35 PM
To: Anthony Poon <anthonyphoon@compcomm.hk>
Subject: RE: Zoom, Team & Webex for PC Golden Image

no

Regards,
Simon

From: Anthony Poon <anthonyphoon@compcomm.hk>
Sent: Tuesday, November 9, 2021 12:34 pm
To: Simon Leung <SimonLeung@compcomm.hk>
Subject: RE: Zoom, Team & Webex for PC Golden Image

Dear Simon

Did compcomm\nwmadm password has been changed? I can't enter to nwm04 with the equiplist password.

BR,
Anthony

From: Simon Leung <SimonLeung@compcomm.hk>
Sent: Tuesday, November 9, 2021 12:22 PM
To: Anthony Poon <anthonyphoon@compcomm.hk>
Subject: RE: Zoom, Team & Webex for PC Golden Image

Dear Anthony,

Zoom, WebEx, PulseSecure can be found under [\\ccwinwm02\defaultpackageshare\\$](#)
DeviceLock is installed via pushing through CCWINNWM04

Regards,
Simon

From: Anthony Poon <anthonyphoon@compcomm.hk>
Sent: Tuesday, November 9, 2021 12:18 pm
To: Simon Leung <SimonLeung@compcomm.hk>
Subject: RE: Zoom, Team & Webex for PC Golden Image

Dear Simon,

Where can I install Pulse Secure VPN client, DeviceLock ? I can't find their installation package under [\\ccwinbcp04\public\Software](#) .

BR,
Anthony

From: Simon Leung <SimonLeung@compcomm.hk>

Sent: Tuesday, November 9, 2021 10:11 AM
To: Anthony Poon <anthonypoon@compcomm.hk>
Subject: RE: Zoom, Team & Webex for PC Golden Image

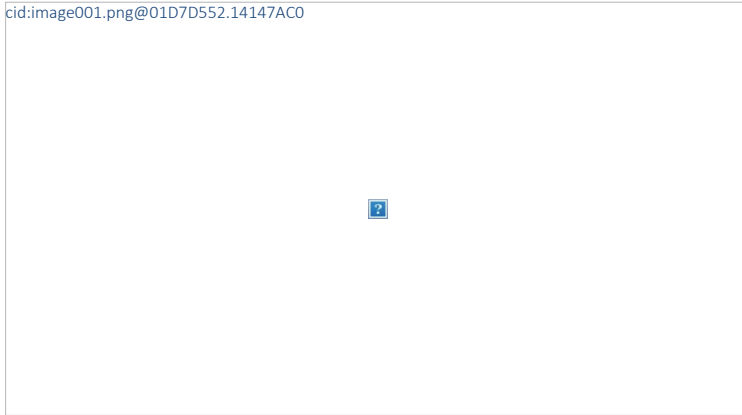
For laptop, you may consider to install following software:
Zoom, WebEx, Convene, Pulse Secure VPN client, DeviceLock

Regards,
Simon

From: Anthony Poon <anthonypoon@compcomm.hk>
Sent: Tuesday, November 9, 2021 10:06 am
To: Simon Leung <SimonLeung@compcomm.hk>
Subject: RE: Zoom, Team & Webex for PC Golden Image

Dear Simon,

Since no zoom, team and webex is written as standard software in the policy, I will not installed it on the PC golden image.
[cid:image001.png@01D7D552.14147AC0](#)



BR,
Anthony

From: Simon Leung <SimonLeung@compcomm.hk>
Sent: Tuesday, November 9, 2021 9:35 AM
To: Anthony Poon <anthonypoon@compcomm.hk>
Subject: RE: Zoom, Team & Webex for PC Golden Image

Please refer to IT security policy for reference of standard software

Regards,
Simon

From: Anthony Poon <anthonypoon@compcomm.hk>
Sent: Tuesday, November 9, 2021 9:33 am
To: Simon Leung <SimonLeung@compcomm.hk>
Subject: Zoom, Team & Webex for PC Golden Image

Dear Simon,

I am preparing Windows 10 21H1 golden image for PC and notebook. For notebook image, I will preloaded Zoom, Team and Webex client. For PC, do you want me to install them in the image?

Best Regards,
Anthony Poon
Senior IT Officer (Information Technology)
Tel: +852 3952 0867
Fax: +852 3460 5147
Email: AnthonyPoon@compcomm.hk
Competition Commission (Hong Kong)
競爭事務委員會 (香港)