

WSUS breakdown

Saturday, October 2, 2021 11:54 AM

The WSUS administration console was unable to connect to the WSUS Server via the remote API.

Verify that the Update Services service, IIS and SQL are running on the server. If the problem persists, try restarting IIS, SQL, and the Update Services Service.

The WSUS administration console has encountered an unexpected error. This may be a transient error; try restarting the administration console. If this error persists,

Try removing the persisted preferences for the console by deleting the wsus file under %appdata%\Microsoft\MMC\.

System.IO.IOException -- The handshake failed due to an unexpected packet format.

Source

TRIED EVERYTHING

System

Stack Trace:

```
at System.Net.Security.SslState.StartReadFrame(Byte[] buffer, Int32 readBytes, AsyncProtocolRequest asyncRequest)
at System.Net.Security.SslState.StartReceiveBlob(Byte[] buffer, AsyncProtocolRequest asyncRequest)
at System.Net.Security.SslState.CheckCompletionBeforeNextReceive(ProtocolToken message, AsyncProtocolRequest
asyncRequest)
at System.Net.Security.SslState.ForceAuthentication(Boolean receiveFirst, Byte[] buffer, AsyncProtocolRequest
asyncRequest)
at System.Net.Security.SslState.ProcessAuthentication(LazyAsyncResult lazyResult)
at System.Threading.ExecutionContext.RunInternal(ExecutionContext executionContext, ContextCallback callback, Object
state, Boolean preserveSyncCtx)
at System.Threading.ExecutionContext.Run(ExecutionContext executionContext, ContextCallback callback, Object state,
Boolean preserveSyncCtx)
at System.Threading.ExecutionContext.Run(ExecutionContext executionContext, ContextCallback callback, Object state)
at System.Net.TlsStream.ProcessAuthentication(LazyAsyncResult result)
at System.Net.TlsStream.Write(Byte[] buffer, Int32 offset, Int32 size)
at System.Net.PooledStream.Write(Byte[] buffer, Int32 offset, Int32 size)
at System.Net.ConnectStream.WriteHeaders(Boolean async)
** this exception was nested inside of the following exception **
```

System.Net.WebException -- The underlying connection was closed: An unexpected error occurred on a send.

Source

Microsoft.UpdateServices.Administration

Stack Trace:

```
at Microsoft.UpdateServices.Administration.AdminProxy.CreateUpdateServer(Object[] args)
at Microsoft.UpdateServices.UI.SnapIn.Scope.ServerSummaryScopeNode.GetUpdateServer(PersistedServerSettings settings)
at Microsoft.UpdateServices.UI.SnapIn.Scope.ServerSummaryScopeNode.ConnectToServer()
at Microsoft.UpdateServices.UI.SnapIn.Scope.ServerSummaryScopeNode.get_ServerTools()
```

From the application log:

The API Remoting Web Service is not working.

```
The WSUS content directory is not accessible.
System.Net.WebException: The remote server returned an error: (500) Internal Server Error.
at System.Net.HttpWebRequest.GetResponse()
at Microsoft.UpdateServices.Internal.HealthMonitoring.HmtWebServices.CheckContentDirWebAccess(EventLoggingType type,
HealthEventLogger logger)
```